



Terms & Conditions

HP Original Inks and Toners Rewards – Singapore

*Terms and conditions apply. Claimant must purchase an Eligible Product for his, her or its own personal use in Singapore and not for resale or re-supply or export. HP PPS Singapore (Sales) Pte. Ltd. reserves the right to extend or modify the promotion at its discretion.

FULL TERMS AND CONDITIONS

1. Definitions:

“Eligible Product” means any of the following new and HP-branded ink originating from the Promoter.

[Eligible Products](#)

“Participant” means a resident of, or business trading in, Singapore who purchases an Eligible Product from the HP Direct, Participating Partner during the Promotional Period and is the End User of that Product. The Promoter, its related bodies corporate, resellers of HP products and any agencies associated with this Promotion, their employees and those employees’ immediate families are ineligible to participate.

“Participating Partner” is an HP registered reseller

“HP Direct” is a direct sales arrangement between the End user and Promoter including via the HP Online Store in Singapore.

“End user” is a Participant who purchases an Eligible Product from the HP Direct, Participating Partner for his, her or its own personal use in Singapore and not for resale or re-supply or export.

“Promoter” means HP PPS Singapore (Sales) Pte. Ltd. Of 450 Alexandra Road, Singapore 119960.

The “Promotional Period” commences on 1st February 2019 and ends on 31st July 2019 (“Promotional Period”). All redemptions must be received by 5pm EST 30th August 2019. Participant(s) will forfeit claims not made by this date.

The “Reward” means 3-month warranty on your HP printer. The 3 month warranty will be valid from date of activation once the claim has been verified.

Information on how to enter this Promotion and Reward redemption details form part of these terms and conditions. By submitting an entry, the Participant agrees to these terms and conditions.

2. Entry is only open to a Participant. The Promoter reserves the right to verify the validity of each entry, including whether the entrant qualifies as a “Participant”. The Promoter reserves the right to disqualify any Participant or person tampering with the entry process or any entrant who does not meet the eligibility requirements or does not comply with



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3. To be eligible for the Promotion the participant must:

- i. within the Promotional Period, purchase in Singapore from a Participating Partner or HP Direct, in one(1) transaction, an eligible HP Original Inks or Toner compatible to your existing HP Printer .
- ii. be the End User of that Eligible Product, and
- iii. provide the following correct details in the online Promotion entry form; End User (customer) first name, End User last name, Eligible Product part number, Eligible QR Code / Security label, Quantity, Purchase date, Reseller name, Total invoice value, Invoice number , HP Printer part number, HP printer serial number and the supporting tax invoice, picture of Original HP Cartridge sticker cut-out to the Promotion website at www.hp.com/sg/printrewards as a PDF, JPG or other supported file type using the document upload facility that will be provided at the website;

The corresponding tax invoice submitted must contain the following:

1. Participating HP Reseller company name or HP Online Store
2. Participating HP Reseller company Business Number or HP Online Store
3. Sale purchase date
4. Sale purchase price
5. List of Eligible Ink sold
6. Invoice number

Hand written tax invoices and delivery dockets will not be accepted as proof of purchase. Any claim form submitted without the required proof of purchase documentation will be rejected. All entries must be received by 5PM EST 30th August 2019.

4. The Promoter will accept no responsibility for late, lost or misdirected mail. Further, TO THE EXTENT PERMITTED BY LAWS of Singapore, the Promoter excludes liability for any problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers, computer equipment, software, technical problems or traffic congestion on the Internet or any website, or any unauthorized intervention, or any combination thereof, including any non-delivery or corruption of entries to the Promoter, injury or damage to Participants' or any other person's computer related to or resulting from participation in or down-loading any materials in respect of this Promotion. The use of any automated entry software or any other mechanical or electronic means that allows a Participant to automatically enter repeatedly is prohibited and will render all entries submitted by that Participant invalid. If the Promoter has not entered into any correspondence with the Participant prior to the last mail date of the Promotion, it is the responsibility of the Participant to contact the Promoter to ensure their claim has been received and/or has been verified.

5. The Promoter reserves the right to extend the closing date of this Promotion or amend the terms at its discretion.

6. This Promotion is not valid in conjunction with any other offer or promotional product bundle outside of this offer.

7. Entries will be deemed invalid if the same invoice is used on more than one entry.



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8. The Promoter's decision on all matters pertaining to this Promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these terms and conditions. No correspondence will be entered into after 6 weeks of closing date of this Promotion.

9. The gift card can be used in accordance with the terms and conditions provided by the respective retailer. Check the respective company's website for further details. The promoter will not be responsible for any card being declined by any retailer. By accepting the terms and conditions you are aware of details and restrictions of the gift card.

10. Claims are not transferable or assignable. Only the Participant who purchased an Eligible Product may submit a claim.

11. Once claims have been received and verified please allow up to approximately 75 days for receipt of the Reward.

12. The Promoter does not accept any responsibility for misleading or incorrect information provided by a reseller regarding this Promotion.

13. Liability for any tax on any prizes provided to Participants pursuant to this Promotion shall be the sole responsibility of the Participant. It is recommended that Participants should contact their own accountant or taxation advisor in this regard.

14. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including, without limitation, indirect or consequential loss), or for a personal injury suffered or sustained, as a result of participation in this Promotion, except for any liability which cannot be excluded by law.

15. All claims become the property of the Promoter. The Promoter collects your personal details in order to conduct this Promotion, and may pass that information to its related bodies corporate and agencies assisting with the promotion, which may be outside Singapore. If the information requested is not provided, you may not participate in this Promotion. The Promoter will use the information contained in the entry form to contact you if it has any queries regarding claims, and to send prizes. If you give your consent HP may contact you from time to time with information about special offers and products and services that may interest you, but you may unsubscribe later if you no longer wish to receive further marketing information. You may also contact the Promoter to change your details. Further information on HP's privacy policy can be obtained from: <http://www8.hp.com/sg/en/privacy/privacy.html>

16. These terms and conditions shall be governed by and construed in accordance with the laws in force in Singapore.