



# Terms & Conditions

3 year warranty extension for HP OfficeJet and OfficeJet Pro selected printers

Notwithstanding previous similar promotions, these terms and conditions supersede and replace any prior versions of the same. By participating, you agree to these terms and conditions and to the decisions of HP being final and binding in all respects.

## 1. Object

This 3 years Extended Services promotion includes: 1 year HP Limited Warranty plus 2 additional years of support subject to registration and acceptance of HP terms and conditions. If you are a consumer, HP Extended Services' benefits apply in addition to any statutory rights provided under consumer protection laws related to nonconforming of goods with the contract of sales. Consumer statutory rights are not limited or affected in any manner by HP Extended Services. For further information please consult the following link: [Consumer Legal Guarantee](#).

These services are offered by HP at no cost and in addition to the manufacturer guarantee and any contractual, statutory or common law warranty that the end user may be entitled to against the seller of the product under applicable local law. Any contractual or statutory warranty that the end user may be entitled to against the seller of the product or any other person remains unaffected.

The 2 additional years of support will start when the HP Limited Warranty ends and are subject to the standard HP support T&C available [here](#).

## 2. Qualifying products

To be eligible for the promotion the purchase of a qualified product during the promotional period will be indispensable.

The qualifying products are listed in Table A.

3. Eligibility Criteria – An end user may claim services at no cost, only if all following criteria are met:

3.1. the Eligible HP Product is supported by HP Customer Service (Eligible HP Products are usually supported for 5 years after the end of manufacture of the product; please note there is no End of Service notice).

Please note that HP does not track any data without consent by the user. No tracking or communication with the device is required for this program. No communication between HP and the device is necessary to obtain the HP Index Code.

## 4. Application for 3 year Extended Services

4.1. Applications for qualifying HP products must be submitted no later than 60 days after the date of the product purchase.

4.2. Applications must be submitted by end user customers (i.e. customers purchasing products for their own use).

4.3. Applications are limited to a maximum of 50 unit(s) per end user customer.



# Terms & Conditions

## 5. Offer requests

The claimant can obtain information and register on the web site for this promotion at the address:

[www.hp.com/eur/OfficeJet](http://www.hp.com/eur/OfficeJet) in order to claim this 3 year Extended Services, a customer has to provide HP with all the mandatory information requested on the website.

The participant will also be required to submit to HP through the Internet interface the serial number and product code of the eligible newly purchased HP printing device, personal details such as name, address, postal code, e-mail. In addition, a copy of the proof of purchase of the new HP original printing device must be made available/sent to HP.

The following methods to provide the proof of purchase can be used:

a. Customers can upload the proof of purchase documents at the time of registering at: [www.hp.com/eur/OfficeJet](http://www.hp.com/eur/OfficeJet);

b. Customers can send the proof of purchase documents by

Fax : +49 7031 7632 5111

Post:

HP  
c/o TechProtect GmbH  
Promotion Services  
Postfach 1242  
D-71088 Holzgerlingen  
GERMANY

mail: [promotions@gps1.hp.com](mailto:promotions@gps1.hp.com)

If you are sending us the invoice by fax, post or email, it is mandatory that you mention the order number on the invoice.

Please send us a copy of the invoice of the product within fourteen (14) days of your visit on the website if you haven't downloaded it on the website. Without any presentation of this invoice within this time, your request will be cancelled.

## 6. Proof of purchase

The copy of the proof of purchase (invoice) must contain the following information:

- i name and address of the reseller,
- i product name/model of the hardware.



# Terms & Conditions

## 7. Serial Number Requirement

If you do not provide the correct serial number we will not be able to upgrade your standard warranty to the 3 years' Extended Services.

## 8. Exclusion of combination with other HP Care Pack Services

If you have purchased already an electronic HP Care Pack and registered it, you are not able to participate in this promotion. When you have registered in this promotion, you will not be able to purchase another HP Care Pack Services for the registered product.

## 9. General

9.1. Should you not comply with the present terms and conditions, HP is entitled not to provide the 3 year Extended Services for the registered product. Any failure to meet the conditions at any time will invalidate the claim and end the Agreement.

9.2. Promotion registrations that are incomplete or that contain false statements cannot be processed.

9.3. HP may withdraw this promotion and/or change its terms at any time without notice.

9.4. Privacy, Data Collection/Use by HP. HP's Privacy Statement at <http://www8.hp.com/us/en/privacy/privacy.html> governs the collection and use of any personal data. By submitting your personal data, you agree to the terms of the HP Privacy Statement. Upon request, you can withdraw previous consent granted or request correction, amendment, restriction, anonymization, or deletion of your person data by clicking this link: <https://h41268.www4.hp.com/live/index.aspx?qid=3394>. In certain cases, your request may be denied on the basis of a legitimate exception such as where making the information would reveal personal data about another person or where we are legally prevented from disclosing such information.

Table A:

Code	Qualifying HP Products	Rebate (USD)
E3E03A	HP OfficeJet Pro 6230 ePrinter	HP Care Pack UG185E - HP Standard Exchange, HW Support, 3 year
P4C78A	HP OfficeJet 6950	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
P4C85A	HP OfficeJet 6950 All-in-One	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
P4C86A	HP OfficeJet 6951 All-in-One	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
J7K33A	HP OfficeJet Pro 6960	HP Care Pack UG248E - Return to Depot, HW Support, 3 year



# Terms & Conditions

T0F30A	HP OfficeJet Pro 6960	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
T0F32A	HP OfficeJet Pro 6960	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
J7K34A	HP OfficeJet Pro 6970	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
T0F33A	HP OfficeJet Pro 6970	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
CR768A	HP OfficeJet 7110 Wide Format e-AiO	HP Care Pack UG194E - HP Standard Exchange, HW Support, 3 year
G3J47A	HP OfficeJet 7510 Wide Format All-in-One	HP Care Pack UG199E - HP Standard Exchange, HW Support, 3 year
G1X85A	HP OfficeJet 7612 e-All-in-One	HP Care Pack UG194E - HP Standard Exchange, HW Support, 3 year
Y0S18A	HP OfficeJet Pro 7720 Wide Format All-in-One Printer	HP Care Pack UG199E - HP Standard Exchange, HW Support, 3 year
Y0S19A	HP OfficeJet Pro 7730 Wide Format All-in-One Printer	HP Care Pack UG194E - HP Standard Exchange, HW Support, 3 year
G5J38A	HP OfficeJet Pro 7740 Wide Format All-in-One	HP Care Pack UG194E - HP Standard Exchange, HW Support, 3 year
1KR71B	HP OfficeJet 8012	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
1KR70B	HP OfficeJet 8013	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
3UC57B	HP OfficeJet 8014	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
4KJ69B	HP OfficeJet 8015	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
1KR65B	HP OfficeJet Pro 8022	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
1KR64B	HP OfficeJet Pro 8023	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
1KR66B	HP OfficeJet Pro 8024	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
3UC61B	HP OfficeJet Pro 8025	HP Care Pack UG248E - Return to Depot, HW Support, 3 year
D9L63A	HP OfficeJet Pro 8210	HP Care Pack UG248E - Return to Depot, HW Support, 3 year



# Terms & Conditions

J3P68A	HP OfficeJet Pro 8218	HP Care Pack U6M65E - Return to Depot, HW Support, 3 year
D9L18A	HP OfficeJet Pro 8710 All-in-One	HP Care Pack UG199E - HP Standard Exchange, HW Support, 3 year
J6X76A	HP OfficeJet Pro 8715 All-in-One	HP Care Pack UG279E - Return to Depot, HW Support, 3 year
K7S37A	HP OfficeJet Pro 8715 All-in-One	HP Care Pack UG279E - Return to Depot, HW Support, 3 year
M9L70A	HP OfficeJet Pro 8715 All-in-One	HP Care Pack UG279E - Return to Depot, HW Support, 3 year
T0G47A	HP OfficeJet Pro 8718 All-in-One	HP Care Pack UG279E - Return to Depot, HW Support, 3 year
T0G48A	HP OfficeJet Pro 8718 All-in-One	HP Care Pack UG279E - Return to Depot, HW Support, 3 year
T0G49A	HP OfficeJet Pro 8719 All-in-One	HP Care Pack UG279E - Return to Depot, HW Support, 3 year
D9L19A	HP OfficeJet Pro 8720 All-in-One	HP Care Pack U6M82E - Standard Exchange, 3 year
K7S34A	HP OfficeJet Pro 8725 All-in-One	HP Care Pack U6M82E - Standard Exchange, 3 year
K7S35A	HP OfficeJet Pro 8725 All-in-One	HP Care Pack U6M82E - Standard Exchange, 3 year
M9L80A	HP OfficeJet Pro 8725 All-in-One	HP Care Pack U6M82E - Standard Exchange, 3 year
D9L20A	HP OfficeJet Pro 8730 All-in-One	HP Care Pack U6M76E - Return to Depot, HW Support, 3 year
3UK83B	HP OfficeJet Pro 9010	HP Care Pack UG199E - HP Standard Exchange, HW Support, 3 year
1KR50B	HP OfficeJet Pro 9012	HP Care Pack UG199E - HP Standard Exchange, HW Support, 3 year
1KR49B	HP OfficeJet Pro 9013	HP Care Pack UG199E - HP Standard Exchange, HW Support, 3 year
1KR51B	HP OfficeJet Pro 9014	HP Care Pack UG199E - HP Standard Exchange, HW Support, 3 year
3UK91B	HP OfficeJet Pro 9015	HP Care Pack UG199E - HP Standard Exchange, HW Support, 3 year
3UK86B	HP OfficeJet Pro 9016	HP Care Pack UG199E - HP Standard Exchange, HW Support, 3 year
1KR55B	HP OfficeJet Pro 9019	HP Care Pack UG199E - HP Standard Exchange, HW Support, 3 year



# Terms & Conditions

1MR78B	HP OfficeJet Pro 9020	HP Care Pack U6M82E - Standard Exchange, 3 year
1MR71B	HP OfficeJet Pro 9022	HP Care Pack U6M82E - Standard Exchange, 3 year
1MR70B	HP OfficeJet Pro 9023	HP Care Pack U6M82E - Standard Exchange, 3 year
3UL05B	HP OfficeJet Pro 9025	HP Care Pack U6M82E - Standard Exchange, 3 year

Terms and conditions updated September 2018.