



HP Printer Cashback
1st June 2024 - 3rd September 2024
Terms and Conditions – HP New Zealand

1. Definitions:

“Eligible Product” means any new and original HP Printer (originating from the Promoter) listed in the table below:

[Eligible Product and Cashback Values](#)

Participant means a resident of, or business trading in, New Zealand who purchases an Eligible Product from a Participating Partner in New Zealand during the Promotional Period and is the End User of that Eligible Product. The Promoter, its related bodies corporate, resellers of HP products and any agencies associated with this Promotion their employees and those employees' immediate families are ineligible to participate.

“End user” is a Participant who purchases an Eligible Product for his, her or its own personal use in New Zealand and not for resale or re-supply or export.

“Promoter” means HP New Zealand (5571925), 12 Madden Street, Auckland, 1010, New Zealand.

“Participating Partner” means an authorised reseller of the Promoter who is participating in this Promotion.

The “Promotional Period” commences on 1st June 2024 00.00 NZST and closes on 3rd September 2024 11.59 pm NZST (inclusive).

“Reward” means the cashback reward corresponding to the relevant Eligible Product in the Table above which will be delivered to each successful Participant via electronic funds transfer. There is a limit of three (3) entry redemptions for each Participant.

2. Information on how to enter this Promotion and redemption details form part of these terms and conditions. By submitting an entry, Participant agrees to these terms and conditions.
3. Entry is only open to a Participant. The Promoter reserves the right to verify the validity of each entry, including whether the entrant qualifies as a “Participant”. The Promoter reserves the right to disqualify any Participant or person tampering with the entry process or any entrant who does not meet the eligibility requirements or does not comply with these terms and conditions.
4. To enter the Promotion and make a Reward claim, the following steps must be completed:
- a. Within the Promotional Period, purchase in New Zealand from a Participating Partner an Eligible Product.
 - b. Be the End-User of that Eligible Product,
 - c. Provide the following correct details in the online Promotion entry form: end user (customer) first name, end user (customer) last name, Eligible Product Part Number, Eligible Product Serial Number, and submit a copy of the corresponding tax invoice for the sales of Eligible Products; and
 - d. Upload the supporting tax invoice; to the Promotion website at www.hp.co.nz/printer-cashback as a PDF, JPG or other supported file type using the document upload facility that will be provided at the website.



The corresponding tax invoice submitted must contain the following:

- i. end user (customer) name
- ii. end user (customer) contact number
- iii. Participating Partner company name
- iv. Participating Partner company Business Number
- v. sale purchase date
- vi. sale purchase price
- vii. list of eligible products sold
- viii. invoice number

5. The Participant must correctly and fully complete an official online claim form at: www.hp.co.nz/printer-cashback with all required information by 11.59 pm NZST 30th September 2024. Hand written tax invoices and delivery dockets will not be accepted as proof of purchase. Any claim form submitted without the required proof of purchase documentation will be rejected. The Promoter may conduct audit calls to End-User Participants to verify that the Eligible Product was purchased during the Promotional Period and has not been returned. If an Eligible Product is returned, the Promoter reserves the right to take back any Rewards provided as part of the claim.
6. If the Reward claim meets the Promotion terms and conditions, the Participant will receive a claim approval email to the email address that was nominated by the Participant.
7. The Promoter will accept no responsibility for late, lost or misdirected mail. Further, to the extent permitted by law, the Promoter excludes liability for any problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers, computer equipment, software, technical problems or traffic congestion on the Internet or any website, or any unauthorized intervention, or any combination thereof, including any non-delivery or corruption of entries to the Promoter, injury or damage to Participants' or any other person's computer related to or resulting from participation in or down-loading any materials in respect of this Promotion. The use of any automated entry software or any other mechanical or electronic means that allows a Participant to automatically enter repeatedly is prohibited and will render all entries submitted by that Participant invalid. If the Promoter has not entered into any correspondence with the Participant prior to the last mail date of the Promotion, it is the responsibility of the Participant to contact the Promoter to ensure their claim has been received and/or has been verified.
8. This Promotion is not valid in conjunction with any other offer or promotional product bundle outside of this offer.
9. The Promoter reserves the right to modify or extend the closing date and criteria of this Promotion at its discretion.
10. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any Participant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
11. Entries will be deemed invalid if the same tax invoice number is used on more than one entry.



12. The Promoter's decision on all matters pertaining to this Promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these terms and conditions. No correspondence will be entered into after 6 weeks of closing date of this Promotion.
13. Claims are not transferable or assignable. Only the Participant who purchased an Eligible Product may submit a claim.
14. Once claims have been received and verified please allow up to approximately 75 days for receipt of reward.
15. The Promoter does not accept any responsibility for misleading or incorrect information provided by a reseller regarding this Promotion.
16. Liability for any tax on any rewards provided to Participants pursuant to this Promotion shall be the sole responsibility of the Participant. It is recommended that Participants should contact their own accountant or taxation advisor in this regard.
17. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including, without limitation, indirect or consequential loss), or for a personal injury suffered or sustained, as a result of participation in this Promotion, except for any liability which cannot be excluded by law.
18. All claims become the property of the Promoter. The Promoter collects your personal details in order to conduct this Promotion, and may pass that information to its related bodies corporate and agencies assisting with the promotion, which may be outside New Zealand. If the information requested is not provided, you may not participate in this Promotion. The Promoter will use the information contained in the entry form to contact you if it has any queries regarding claims, and to send prizes. If you give your consent HP may contact you from time to time with information about special offers and products and services that may interest you, but you may unsubscribe later if you no longer wish to receive further marketing information. You may also contact the Promoter to change your details. The Promoter is bound by the New Zealand Privacy Act 1993. Further information on The Promoter's privacy policy can be obtained from: <https://www.hp.com/nz/en/privacy/privacy-central.html>. To request access to, or to update, personal information the Promoter holds about them, entrants can contact the Promoter at "<https://www.hp.com/nz-en/privacy/privacy-central.html>" or by completing an HP Privacy feedback form [here](#).
19. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Consumer Guarantees Act 1993.
20. These terms and conditions shall be governed by and construed in accordance with the laws in force in New Zealand.

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