



# Terms & Conditions

## HP Free Installation Promotion

1<sup>st</sup> March 2018 – 31<sup>st</sup> October 2022

Terms and Conditions – New Zealand

### 1. Definitions:

“Eligible Product” means any new and original HP Printer (originating from the Promoter) of the following model types:

HP Product No	Qualifying HP Products
J8H61A	HP LaserJet Pro M501dn
F2A69A	HP LaserJet Enterprise M506dn
F2A70A	HP LaserJet Enterprise M506x
1PV87A	HP LaserJet Enterprise M507dn
1PV88A	HP LaserJet Enterprise M507x
K0Q15A	HP LaserJet Enterprise M607dn
K0Q14A	HP LaserJet Enterprise M607n
K0Q18A	HP LaserJet Enterprise M608dn
K0Q17A	HP LaserJet Enterprise M608n
K0Q19A	HP LaserJet Enterprise M608x
K0Q21A	HP LaserJet Enterprise M609dn
K0Q22A	HP LaserJet Enterprise M609x
7PS82A	HP LaserJet Enterprise M610dn
7PS84A	HP LaserJet Enterprise M611dn
7PS85A	HP LaserJet Enterprise M611x
7PS86A	HP LaserJet Enterprise M612dn
7PS87A	HP LaserJet Enterprise M612x
A8P79A	HP LaserJet Pro 500 MFP M521dn
A8P80A	HP LaserJet Pro 500 MFP M521dw
F2A76A	HP LaserJet Enterprise MFP M527dn
F2A77A	HP LaserJet Enterprise MFP M527f
F2A78A	HP LaserJet Enterprise Flow MFP M527z
1PV64A	HP LaserJet Enterprise MFP M528dn
1PV65A	HP LaserJet Enterprise MFP M528f
1PV67A	HP LaserJet Enterprise MFP M528z



# Terms & Conditions

J8J63A	HP LaserJet Enterprise MFP M631dn
J8J71A	HP LaserJet Enterprise MFP M632fht
J8J70A	HP LaserJet Enterprise MFP M632h
J8J76A	HP LaserJet Enterprise MFP M633fh
7PS94A	HP LaserJet Enterprise MFP M634dn
7PS98A	HP LaserJet Enterprise MFP M635fht
7PS97A	HP LaserJet Enterprise MFP M635h
7PT00A	HP LaserJet Enterprise MFP M636fh
J8J72A	HP LaserJet Enterprise Flow MFP M632z
J8J78A	HP LaserJet Enterprise Flow MFP M633z
7PS99A	HP LaserJet Enterprise Flow MFP M635z
B5L23A	HP Color LaserJet Enterprise M552dn
B5L25A	HP Color LaserJet Enterprise M553dn
B5L24A	HP Color LaserJet Enterprise M553n
B5L26A	HP Color LaserJet Enterprise M553x
7ZU81A	HP Color LaserJet Enterprise M554dn
7ZU78A	HP Color LaserJet Enterprise M555dn
J7Z99A	HP Color LaserJet Enterprise M652dn
J8A04A	HP Color LaserJet Enterprise M653dn
J8A05A	HP Color LaserJet Enterprise M653x
CZ272A	HP LaserJet Pro 500 Color MFP M570dw
B5L46A	HP Color LaserJet Enterprise MFP M577dn
B5L47A	HP Color LaserJet Enterprise MFP M577f
B5L48A	HP Color LaserJet Enterprise Flow MFP M577z
7ZU85A	HP Color LaserJet Enterprise MFP M578dn
J8A10A	HP Color LaserJet Enterprise MFP M681dh
J8A11A	HP Color LaserJet Enterprise MFP M681f
J8A13A	HP Color LaserJet Enterprise Flow MFP M681z
J8A17A	HP Color LaserJet Enterprise Flow MFP M682z

"Participant" means a resident of, or business trading in, New Zealand who purchases an Eligible Product from a Participating Partner in New Zealand during the Promotional Period and is the End User of that Eligible Product. The Promoter, its related bodies corporate, resellers of HP products and any agencies associated with this Promotion their employees and those employees' immediate families are ineligible to participate.

"End user" is a Participant who purchases an Eligible Product for his, her or its own personal use in New Zealand



# Terms & Conditions

and not for resale or re-supply or export.

"Promoter" means HP New Zealand (5571925), 12 Madden Street, Auckland, 1010, New Zealand.

"Participating Partner" means an authorised reseller of the Promoter who is participating in this Promotion.

"Promotional Period" commences on 1<sup>st</sup> March 2018 0.00 NZST and closes on 31<sup>st</sup> October 2022 11.59 NZST (inclusive). All claims must be received by NZST 14<sup>th</sup> November 2022.

"Reward" means free standard installation of each eligible product purchased. Installation site must be within 30km of an HP authorised service provider. HP authorised service providers are based in: Whangarei, Auckland, Hamilton, Tauranga, Rotorua, Gisborne, New Plymouth, Hastings, Palmerston North, Wellington, Nelson, Greymouth, Christchurch, Queenstown, Dunedin and Invercargill. Additional charges may be required for installation outside of these areas.

"Standard Installation" covers service person to attend site, unpack and power up printer, connect to network/USB and configure IP settings, calibrate printer as required, install base drivers on one PC and basic user training. Standard Installation does not cover removal of old printer and packaging, any advanced setup, repairing and troubleshooting computer or operating system issues.

2. Information on how to enter this Promotion and redemption details form part of these terms and conditions [[www.hp.co.nz/freeinstall](http://www.hp.co.nz/freeinstall)]. By submitting an entry, Participant agrees to these terms and conditions.
3. Entry is only open to a Participant. The Promoter reserves the right to verify the validity of each entry, including whether the entrant qualifies as a "Participant". The Promoter reserves the right to disqualify any Participant or person tampering with the entry process or any entrant who does not meet the eligibility requirements or does not comply with these terms and conditions.
4. To enter the Promotion and be eligible for a Reward, the following steps/requirements must be completed:
  - a. Within the Promotional Period, purchase in New Zealand from a Participating Partner an Eligible Product.
  - b. The Participant must qualify as an End-User of that Eligible Product.
  - c. Provide the following correct details in the online Promotion entry form: end user (customer) full name, Eligible Product Part Number and Eligible Product Serial Number.
5. The Participant, or the Participating Partner on behalf of the Participant, must correctly and fully complete an official online claim form at: [www.hp.co.nz/freeinstall](http://www.hp.co.nz/freeinstall) with all required information by 11.59 NZST 14<sup>th</sup> November 2022
6. If the Reward claim meets the Promotion terms and conditions, the Participant will receive a claim approval email to the email address that was nominated by the Participant.
7. All entries must be submitted online by 11.59 NZST 14<sup>th</sup> November 2022. Participant(s) will forfeit submissions not made by this date.
8. The Promoter will accept no responsibility for late, lost or misdirected mail. Further, to the extent permitted by law, the Promoter excludes liability for any problems or technical malfunction of any telephone network or lines,



# Terms & Conditions

computer online systems, servers, or providers, computer equipment, software, technical problems or traffic congestion on the Internet or any website, or any unauthorized intervention, or any combination thereof, including any non-delivery or corruption of entries to the Promoter, injury or damage to Participants' or any other person's computer related to or resulting from participation in or down-loading any materials in respect of this Promotion. The use of any automated entry software or any other mechanical or electronic means that allows a Participant to automatically enter repeatedly is prohibited and will render all entries submitted by that Participant invalid. If the Promoter has not entered into any correspondence with the Participant prior to the last mail date of the Promotion, it is the responsibility of the Participant to contact the Promoter to ensure their claim has been received and/or has been verified.

9. This Promotion is not valid in conjunction with any other offer or promotional product bundle outside of this offer.
10. The Promoter reserves the right to modify or extend the closing date and criteria of this Promotion at its discretion.
11. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any Participant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
12. Entries will be deemed invalid if the same serial number is used on more than one entry.
13. The Promoter's decision on all matters pertaining to this Promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these terms and conditions. No correspondence will be entered into after 6 weeks of closing date of this Promotion.
14. Claims are not transferable or assignable. Only the Participant who purchased an Eligible Product, or the Participating Partner on behalf of the Participant who purchased an Eligible Product, may submit a claim.
15. Once claims have been received and verified please allow up to approximately 3 business days for receipt of reward. The Promoter does not accept any responsibility for misleading or incorrect information provided by a reseller regarding this Promotion.
16. Liability for any tax on any rewards provided to Participants pursuant to this Promotion shall be the sole responsibility of the Participant. It is recommended that Participants should contact their own accountant or taxation advisor in this regard.
17. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including, without limitation, indirect or consequential loss), or for a personal injury suffered or sustained, as a result of participation in this Promotion, except for any liability which cannot be excluded by law.
18. All claims become the property of the Promoter. By participating in this promotion, the Participant consents to the use of all information provided in the entry, including personal details, in order to conduct this Promotion and to the Promoter passing on that information to its related bodies corporate and agencies assisting with the promotion, which may be outside New Zealand. The Promoter will use the information contained in the entry form to contact you if it has any queries regarding claims, and to send prizes. The Promoter may contact you from time to time with information about special offers and products and services that may interest you, but you may unsubscribe later if you no longer wish to receive further marketing information. You may also contact the Promoter to change your details. The Promoter is bound by the New Zealand Privacy Act 1993. Further information on The Promoter's privacy policy can be obtained from: <http://welcome.hp.com/country/nz/en/privacy.html>. To request access to,



# Terms & Conditions

or to update, personal information the Promoter holds about them, entrants can contact the Promoter at "HP APJ Privacy Office, HP Inc., PO Box 384, Concord West, NSW 2138, Australia" or by completing an HP Privacy feedback form [here](#).

19. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Consumer Guarantees Act 1993.
20. These terms and conditions shall be governed by and construed in accordance with the laws in force in New Zealand.

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