



# Terms & Conditions

## HP GeForce RTX Marvel's Guardians of the Galaxy Bundle OFFER

\*Terms and conditions apply. Each Participant must purchase an Eligible Product for his, her or its own personal use in the Participating Territory where it is resident and not for resale, re-supply or export. The Promoter reserves the right to extend or modify the Promotion in its respective Participating Territory at its sole discretion.

### 1. Definitions:

The "Promotional Period" for the "HP GeForce RTX Marvel's Guardians of the Galaxy Bundle OFFER" for each of Indonesia, Malaysia, New Zealand, Singapore and Thailand starts on 5<sup>th</sup> October 2021 and ends at 23<sup>rd</sup> November 2021. Last day for Redemption 20<sup>th</sup> January, 2022.

"Participating Territory" means one of either Indonesia, Malaysia, New Zealand, Singapore and Thailand, in which the Promotion is run and Participants purchases Eligible Products ;

"Participating Partner" is a reseller authorized by the Promoter to sell the Eligible Products in the Participating Territory;

"Eligible Product" means one of the following HP Notebook and Desktop models sold through a Participating Partner to an end user: [Click here to see the Eligible Product](#)

"Participant" means a resident of (or a business trading in) a Participating Territory, who / which purchases an Eligible Product from a Participating Partner in the same Participating Territory during the Promotional Period and is the end user of the Eligible Product, using it for the Participant's personal use (and not for resale, resupply or export). The Promoter, its affiliates, resellers of HP products and any agencies associated with this Promotion, their respective employees and the families of such employees are ineligible to participate in the Promotion;

"Promoter" means, in respect of each Participating Territory listed in the left hand column of the table below, the entity listed in the corresponding right hand column:

<u>Participating Territory</u>	<u>Promoter</u>
Indonesia	PT Hewlett-Packard Indonesia Gedung Perkantoran Prudential Center Kota Kasablanka Lt. 9 Jl. Casablanca Kav.88, Kel. Menteng Dalam, Kec. Tebet, Kota Administrasi Jakarta Selatan 12810
Malaysia	HP PPS Sales Sdn Bhd (Company no. 1129628-X), having its place of business at Level 5, Block B, HP Towers, 12 Jalan Gelenggang, 50490 Kuala Lumpur, Malaysia
New Zealand	HP New Zealand (Company Number 5571925) of KPMG, 18 Viaduct Harbour Avenue, Auckland 1010



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Singapore	HP PPS Singapore (Sales) Pte. Ltd. (UEN: 201502910W), located at 1 Depot Close, Singapore 109841
Thailand	HP Inc (Thailand) Limited, located at 968 U Chu Liang Building 3rd Floor, Rama IV Rd., Silom, Bangrak BKK 10500, Bangkok Thailand 10500

"Promotion" means the "HP GeForce RTX Marvel's Guardians of the Galaxy Bundle OFFER " run by the Promoter for the Promotional Period in the Promoter's respective Participating Territory;

"Reward" means the game "Marvel's Guardians of the Galaxy Game (value of USD59.99)".

Information on how to enter the Promotion, redemption details, and the Promotion entry form to be completed to claim the Reward (see: [www.hp.com/go/hpgamebundle](http://www.hp.com/go/hpgamebundle)) constitute part of these terms and conditions. In these terms and conditions, the singular includes the plural and vice versa, and a gender includes each other gender. By submitting an entry for the Promotion (i.e. a Reward claim), a Participant agrees to these terms and conditions.

2. Entry to the Promotion is only open to Participants. Reward claims must be submitted by a Participant. The Promoter reserves the right to verify the validity of each Reward claim, including whether the entrant qualifies as a Participant.

3. Each Participant may make Reward claims during the Promotional Period in respect of up to three (3) Eligible Products purchased by the Participant. Only one claim will be accepted in respect of each Eligible Product sold to each Participant. The Promoter may conduct audit calls to Participants to verify that the Eligible Product was purchased during the Promotional Period and has not been returned. If an Eligible Product is returned, the Promoter reserves the right to revoke any Reward(s) provided pursuant to the purchase of the relevant Eligible Product.

4. To enter the Promotion and make a Reward claim, the following steps must be completed by a Participant:

- a. during the Promotional Period, the Participant must purchase an Eligible Product from a Participating Partner in a single transaction, and be the end user of the said Eligible Product;
- b. the Participant must fully and correctly lodge a Reward claim at [www.hp.com/go/hpgamebundle](http://www.hp.com/go/hpgamebundle) and provide the following information accurately and completely in the online Promotion entry form: the Participant's first name, the Participant's last name, the Participant's email address, the Eligible Product part number, the Eligible Product serial number, and a photograph / scanned copy of the corresponding tax invoice for the sale of the relevant Eligible Product dated on or before 23<sup>rd</sup> November 2021 (N.B.: tax invoices and delivery dockets, whether handwritten or otherwise, will not be accepted) should be submitted by the 20<sup>th</sup> January, 2022;
- c. the corresponding tax invoice submitted (as referred to in Clause 4(b) above) must contain the following information (unless otherwise expressed to be optional below):
  - i. Participant's full name (optional);
  - ii. Participant's contact number (optional);
  - iii. Participating Partner's company name;
  - iv. Participating Partner's company registration number;
  - v. Eligible Product(s) sold;
  - vi. date of purchase of the relevant Eligible Product(s); and
  - vii. tax invoice number.

All Reward claims must be submitted online by 23<sup>rd</sup> November 2021. Any claim submitted without the required proof of purchase documentation referred to above (i.e. the tax invoice in respect of the relevant Eligible Product (s)) will be rejected. All documentation must be submitted and received by the Promoter by the 23<sup>rd</sup> November



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2021. Any documentation received after this date will be disregarded and the corresponding Reward claim(s) declined. If the Reward claim meets the Promotion's terms and conditions, the Participant will receive a claim approval email at the email address that was provided by the Participant to the Promoter under Clause 4(b). The claim approval email will include a code enabling the Participant to redeem and obtain the Reward. [Click here](#) for Reward redemption instructions.

5. Due to the limited number of Rewards available to the Promoter, REWARD CLAIMS WILL BE HONOURED ON A FIRST-COME-FIRST-SERVED BASIS, WHILE STOCKS LAST.

6. The Promoter's decision on all matters pertaining to the Promotion will be final and binding, and no correspondence will be entered into except as otherwise stated in these terms and conditions. To the extent permitted by applicable law, the Promoter reserves the right to change, amend or terminate the Promotion at any stage during the Promotional Period. The Promoter reserves the right to verify the validity of each Reward claim and, if a Reward claim is invalid, the Promoter reserves the right to decline or revoke any Reward(s) provided as part of the Promotion pursuant to such claim. The Promoter reserves the right to disqualify (i) any Participant or person tampering with, or conspiring with another person to tamper with, the entry process, (ii) any entrant who does not meet the eligibility requirements, or (iii) any entrant who does not comply with these terms and conditions.

7. To the extent permitted by law, the Promoter shall not be liable for any fault pertaining to the Reward.

8. The Promoter not be responsible for late, lost or misdirected mail or email. Further, the Promoter shall not be liable for any loss or damage howsoever incurred (including lost revenues or profits, loss of anticipated savings, goodwill, downtime costs, loss or damage to data or indirect, special or consequential costs or damages even if such loss was reasonably foreseeable or the Promoter had been advised of the possibility of the other Participant incurring the same), or for any personal injury sustained as a result of participating in this Promotion, except for liabilities which may not be excluded by applicable law. Further, to the fullest extent permitted by applicable law, the Promoter excludes liability for any problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers, computer equipment, software, technical problems or traffic congestion on the internet or any website, or any unauthorised intervention, or any combination thereof (including any non-delivery to the Promoter of any Reward Claim or corruption of any Reward claim), injury or damage to Participant's or any other person's computer related to or resulting from participation in or downloading any materials in connection with this Promotion. This clause applies whether liability arises under contract (including under any indemnity), negligence or any other tort, under statute or otherwise.

9. The use of any automated entry software or any other mechanical or electronic means that allows a Participant to automatically enter information repeatedly is prohibited and will render all entries / Reward claims submitted by that Participant invalid. If the Promoter has not entered into any correspondence with the Participant prior to 20<sup>th</sup> January, 2022, it is the responsibility of the Participant to contact the Promoter to ensure his/her claim has been received and/or verified by the Promoter.

10. Once Reward claims have been received and verified, please allow up to ninety (90) business days (i.e. a day apart from Saturday, Sunday or a public holiday in the relevant Participating Territory) from claim approval to receive the Reward via the Participant's details provided in Clause 4(b).

11. The Reward may only be used in accordance with the terms and conditions, including the relevant third party licence terms, provided by the developer of Marvel's Guardian of the Galaxy and/or NVIDIA Singapore Pte. Ltd. The Reward may only be used after 26th October, 2021, 6am PST. The Promoter will not be responsible for any delay in providing the Reward by Marvel's Guardian of the Galaxy and NVIDIA Singapore Pte. Ltd., or any other NVIDIA



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entities, or for any code to redeem and obtain the Reward being declined by Marvel's Guardian of the Galaxy, NVIDIA Singapore Pte. Ltd, or any other NVIDIA entities. By accepting the terms and conditions, the Participant warrants that he/she is aware of terms, conditions and restrictions pertaining to the use of the Reward.

12. The Promoter shall not be responsible for any misleading or incorrect information provided by a Participating Partner regarding the Promotion.

13. The Promoter will use the information provided by the Participant in the Promotion entry form to contact the Participant if there are queries regarding Reward claims, and where to send Reward(s).

14. Liability for any tax on any Reward(s) provided to a Participant pursuant to this Promotion shall be the sole responsibility of the Participant. It is recommended that Participants contact their own accountants or taxation advisors in this regard.

15. **PRIVACY NOTICE:** The Promoter collects personal information to conduct the Promotion and may, for this purpose, disclose such information to its Affiliates (i.e. meaning any entity controlled by, controlling, or under common control with the Promoter), service providers, suppliers, Participating Partners, and agencies assisting with the Promotion, which may be situated outside the Participating Territory, and to regulatory authorities as required. If the information requested is not provided, the Participant may not participate in this Promotion. The Promoter may contact the Participant from time to time with information about special offers, and products and services that may interest the Participant and the Participant consents to the same. The Participant may contact the Promoter to withdraw its consent to such contact at any time, and may also contact the Promoter to change his or her details held by the Promoter, via the contact details set out in the Promoter's privacy policy (at the link below) or via the following contact: [apj.promotions@hp.com](mailto:apj.promotions@hp.com). By submitting a Reward claim, you provide your consent and agreement to the terms of this Privacy Notice. Further information on the Promoter's privacy policy can be obtained from <https://www8.hp.com/us/en/privacy/privacy.html>

16. These terms and conditions shall be governed by, and construed in accordance with, the laws in force in the relevant Participating Territory.