



# Terms & Conditions

## HP OfficeJet Pro "Buy 2 Free 2" ("Promotion")

14<sup>th</sup> May 2021 – 31<sup>st</sup> August 2021  
Terms and Conditions ("Terms")

Instructions on eligibility, how to claim and rewards form part of these Terms for this Promotion. By submitting a claim, Participant is deemed to have accepted these Terms.

### 1. Definitions:

The "Promotional Period" commences at 09.00AM HKST on 14<sup>th</sup> May 2021 and ends at 11.59PM HKST on 31<sup>st</sup> August 2021

("Final Claims Date") means 11.59PM (HKST) on 30<sup>th</sup> September 2021.

"Participating Partner" is an authorized HP reseller.

"Eligible Product" means any of the following HP Printers and any 4 units of ink sold by a Participating Partner to an End User:

Printer Model	Printer Part No.	Corresponding Ink Model	Ink Part No.	Reward	Promotion Period	Last claim
HP OfficeJet Pro 9010 All-in-One Printer	1KR53D	HP 965XL Cyan Original Ink Cartridge	3JA81AA	1) HK\$800 Supermarket Voucher will sent via post 2) 3 years warranty automatically updated in HP system	14/05/21 - 31/08/2021	30/09/2021
		HP 965XL Magenta Original Ink Cartridge	3JA82AA			
		HP 965XL Yellow Original Ink Cartridge	3JA83AA			
		HP 965XL Black Original Ink Cartridge	3JA84AA			
HP OfficeJet Pro 9020 All-in-One Printer	1MR73D	HP 965XL Cyan Original Ink Cartridge	3JA81AA	1) HK\$900 Supermarket Voucher will sent via post 2) 3 years warranty	14/05/21 - 31/08/2021	30/09/2021
		HP 965XL Magenta Original Ink Cartridge	3JA82AA			
		HP 965XL Yellow Original Ink Cartridge	3JA83AA			



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		HP 965XL Black Original Ink Cartridge	3JA84AA	automatically updated in HP system		
		HP 969XL Black Original Ink Cartridge	3JA85AA			

"Participant" means a resident of, or registered business trading in, Hong Kong SAR who purchases an Eligible Product from a Participating Partner in Hong Kong SAR during the Promotional Period and is the End User of the Eligible Product. The Promoter, its related companies, resellers of HP products and any agencies associated with this Promotion, as well as each of these entities' employees and those employees immediate families are ineligible to participate.

"End User" is a Participant who purchases an Eligible Product for his/her or its own personal use from a Participating Partner in Hong Kong SAR and not for resale or re-supply or export.

"Promoter" means HP Inc HK, 2501-06, 12-16 & Pt. 07, CityPlaza One, 1111 King's Road.

"Reward" corresponding to the relevant Eligible Product in the Table below which will be delivered to each successful Participant. Each customer can register maximum two (2) printers during the promotion period, with any information from registration.

Printer Model	Printer Part No.	Corresponding Ink Model	Ink Part No.	Reward	Promotion Period	Last claim
HP OfficeJet Pro 9010 All-in-One Printer	1KR53D	HP 965XL Cyan Original Ink Cartridge	3JA81AA	1) HK\$800 Supermarket Voucher will sent via post 2) 3 years warranty automatically updated in HP system	14/05/21 - 31/08/2021	30/09/2021
		HP 965XL Magenta Original Ink Cartridge	3JA82AA			
		HP 965XL Yellow Original Ink Cartridge	3JA83AA			
		HP 965XL Black Original Ink Cartridge	3JA84AA			
		HP 965XL Cyan Original Ink Cartridge	3JA81AA	1) HK\$900 Supermarket Voucher will sent		
		HP 965XL Magenta Original Ink Cartridge	3JA82AA			



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HP OfficeJet Pro 9020 All-in-One Printer	1MR73D	HP 965XL Yellow Original Ink Cartridge	3JA83AA	via post 2) 3 years warranty automatically updated in HP system	14/05/21 - 31/08/2021	30/09/2021
		HP 965XL Black Original Ink Cartridge	3JA84AA			
		HP 969XL Black Original Ink Cartridge	3JA85AA			

2. This Promotion is only available to a Participant. Claims must be submitted by the Participant. The Promoter reserves the right to verify the validity of each claim, including whether the claimant qualifies as a Participant. The Promoter reserves the right to disqualify any Participant or person tampering with, or conspiring with another person to tamper with, the claim process or any Participant who does not meet the eligibility requirements or does not comply with these Terms.
3. A Participant may make Reward claims during the Promotional Period and up to the Final Claims Date for all Eligible Products purchased by that Participant during the Promotional Period. HP may conduct audit calls to Participants in order to verify that the Eligible Product was purchased during the Promotional Period and has not been returned. If an Eligible Product is returned the Promoter reserves the right to take back any Rewards provided as part of the claim.
4. To enter the Promotion and make a Reward claim the following steps must be completed:
  - a. during the Promotional Period, the Participant must purchase Eligible Printer and any 4 of the corresponding ink Products in same invoice in Hong Kong SAR from an authorised Participating Partner and be the End User of those Eligible Products;
  - b. the Participant must fully and correctly lodge a claim at [www.hp.com.hk/REG](http://www.hp.com.hk/REG) by the Final Claims Date, and
    - i. provide the following correct details in the online Promotion entry form: end user (customer) first name, end user (customer) last name, Eligible Product Part Number, Eligible Product Serial Number, and submit a copy of the corresponding tax invoice for the sales of Eligible Products (hand written tax invoices and delivery documents will not be accepted as proof of purchase), a photo of serial number barcode from the printer itself and a photo (not a scan) which shows the QR codes being cut out from the supplies package box by the Final Claims Date; and
    - ii. upload the supporting tax invoice to the Promotion website at [www.hp.com.hk/REG](http://www.hp.com.hk/REG) as a PDF, JPG or other supported file type using the document upload facility that will be provided at the website;

The corresponding tax invoice submitted must contain the following:

- i. end user (customer) name
- ii. end user (customer) contact number
- iii. Participating Partner company name
- iv. sale purchase date
- v. sale purchase price



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- vi. list of eligible products sold
- vii. invoice number (maximum five invoices in the same date and same shop)
- viii. HP Original Ink model number

Any claim submitted without the required proof of purchase documentation as listed above will be rejected. All documentation must be submitted by the Final Claims Date. Any documentation received after this date will not be validated and the corresponding claims declined.

If the reward claim meets the Promotion Terms the Participant will receive a claim approval email to the email address that was nominated in Clause 4 (b) by the Participant.

5. This Promotion is not valid in conjunction with any other offer or promotional product bundle/offer, special or bid pricing offered by HP directly.
6. Claims will be deemed invalid if the same tax invoice number is used on more than one claim.
7. The Promoter's decision on all matters pertaining to this Promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these terms and conditions. To the extent permitted by law, no correspondence will be entered into after three (3) weeks from the Final Claims Date. Proof of sale required as part of the claim validation process must be sent and received by the Final Claims Date. The Promoter reserves the right to change, amend or terminate the Promotion at any stage during the Promotional Period. The Promoter reserves the right to verify the validity of each entry and if an entry is invalid the Promoter reserves the right to decline, or take back, any Rewards provided as part of the Promotion.
8. If the Reward is unavailable, the Promoter, in its discretion, reserves the right to substitute the Reward with a prize to the equal value and/or specification.
9. To the extent permitted by law, the promoter shall not be liable for any fault pertaining to the Reward.
10. Liability for any tax on any prizes provided to Participants pursuant to this Promotion shall be the sole responsibility of the Participant. It is recommended that Participants should contact their own accountant or taxation advisor in this regard.
11. The Promoter will accept no responsibility for late, lost or misdirected claims and correspondence. Further the Promoter shall not be liable for any loss or damage whatsoever which is suffered (including, without limitation, indirect, consequential or economic loss), or for any personal injury suffered or sustained, as a result of participating in this Promotion, except for any liability which cannot be excluded by law. Further, to the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers, computer equipment, software, technical problems or traffic congestion on the Internet or any website, or any unauthorised intervention, or any combination thereof, including any non-delivery or corruption of entries to the Promoter, injury or damage to Participants' or any other person's computer related to or resulting from participation in or downloading any materials in this Promotion. The use of any automated entry software or any other mechanical or electronic means that allows a Participant to automatically enter repeatedly is prohibited and will render all entries submitted by that Participant invalid. If the Promoter has not entered into any correspondence with the Participant prior to the Closing Date of this Promotion, it is the responsibility of the Participant to contact the Promotion to ensure their claim has been received and/or been verified.
12. Once reward claims have been received and verified, please allow up to thirty (30) business days from claim



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approval to receive the Reward via Participant details provided in clause 4 (b). For any coupon amount equal to or over HK\$500 it will be sent via register post effective from 20th Dec 2018

13. The Promoter does not accept any responsibility for misleading or incorrect information provided by a Participating Partner regarding this Promotion.
14. All entries become the property of the Promoter. The Promoter collects personal information in order to conduct the Promotion. Claiming is conditional on providing this information. The Promoter will use the information contained in the Promotion claim form to contact Participants if it has any queries regarding claims, and where to send Rewards. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to its related bodies corporate and agencies assisting with the Promotion, which may be outside the participating country and as required, to regulatory authorities in Hong Kong SAR. If the information requested is not provided, the Participant may not participate in this Promotion. The Promoter's privacy policy can be viewed at <http://www8.hp.com/hk/en/privacy/privacy.html>.

The laws of Hong Kong SAR apply to the Promotion to the exclusion of any other law. Entrants submit to the exclusive jurisdiction of the courts of Hong Kong SAR.