



HP InkJet and LaserJet Printer Promotion (“Promotion”)

1 November 2021 - 31 January 2022

Terms and Conditions (“Terms”)

1. Definitions:

The “Promotional Period” commences at 09.00AM HKST on 1 November 2021 and ends at 11.59PM HKST on 31 January 2022 .

(“Final Claims Date”) means 11.59PM (HKST) on 3 March 2022.

“Participating Partner” is an authorized HP reseller.

“Eligible Product” means any of the following HP Printers sold by a Participating Partner to an End User:

Model	Category	Product available until
1KR53D - HP OfficeJet Pro 9010	InkJet	31/1/2022
1MR73D - HP OfficeJet Pro 9020	InkJet	31/1/2022
1TJ09A - HP Smart Tank 515	InkJet	31/1/2022
YOF71A - HP Smart Tank 615	InkJet	31/1/2022
4ZB96A - HP Color Laser MFP 178nw Printer	LaserJet	31/1/2022
7KW56A - HP Color LaserJet Pro MFP M183fw Printer	LaserJet	31/1/2022
7KW74A - HP Color LaserJet Pro MFP M283fdn Printer	LaserJet	31/1/2022
7KW75A - HP Color LaserJet Pro MFP M283fdw Printer	LaserJet	31/1/2022
W1A29A - HP LaserJet Pro MFP M428fdn Printer	LaserJet	31/1/2022
W1A30A - HP LaserJet Pro MFP M428fdw Printer	LaserJet	31/1/2022
W1A78A - HP Color LaserJet MFP M479fnw Printer	LaserJet	31/1/2022
W1A80A - HP Color LaserJet MFP M479fdw Printer	LaserJet	31/1/2022

“Participant” means a resident of, or business trading in, Hong Kong SAR who purchases an Eligible Product from a Participating Partner in Hong Kong SAR during the Promotional Period and is the End User of that Eligible Product. The Promoter, its related companies, resellers of HP products and any agencies associated with this Promotion, as well as each of these entities’ employees



and those employees immediate families are ineligible to participate.

"End user" is a Participant who purchases an Eligible Product for his/her or its own personal use from a Participating Partner in Hong Kong SAR and not for resale or re-supply or export.

"Promoter" means HP Inc HK, 2501-06, 12-16 & Pt. 07, CityPlaza One, 1111 King's Road.

"Reward" means, Supermarket Voucher corresponding to the relevant Eligible Product in the Table below which will be delivered to each successful Participant via post. Each customer can register maximum two (2) printers in 1 year since the first registration.

Model	Category	Supermarket Voucher	Product availability
1KR53D - HP OfficeJet Pro 9010	InkJet	\$400 Supermarket Voucher	01/11/21 - 31/01/22
1MR73D - HP OfficeJet Pro 9020	InkJet	\$500 Supermarket Voucher	01/11/21 - 31/01/22
1TJ09A - HP Smart Tank 515	InkJet	\$100 Supermarket Voucher	01/11/21 - 31/01/22
1TJ09A - HP Smart Tank 515	InkJet	\$200 Supermarket Voucher	13/11/21 - 31/01/22
Y0F71A - HP Smart Tank 615	InkJet	\$100 Supermarket Voucher	01/11/21 - 31/01/22
4ZB96A - HP Color Laser MFP 178nw Printer	LaserJet	\$300 Supermarket Voucher	01/11/21 - 31/01/22
7KW56A - HP Color LaserJet Pro MFP M183fw Printer	LaserJet	\$300 Supermarket Voucher	01/01/22 - 31/01/22
7KW74A - HP Color LaserJet Pro MFP M283fdn Printer	LaserJet	\$300 Supermarket Voucher	01/11/21 - 31/01/22
7KW75A - HP Color LaserJet Pro MFP M283fdw Printer	LaserJet	\$300 Supermarket Voucher	01/11/21 - 31/01/22
W1A29A - HP LaserJet Pro MFP M428fdn Printer	LaserJet	\$500 Supermarket Voucher	01/11/21 - 31/01/22
W1A30A - HP LaserJet Pro MFP M428fdw Printer	LaserJet	\$500 Supermarket Voucher	01/11/21 - 31/01/22



W1A78A - HP Color LaserJet MFP M479fnw Printer	LaserJet	\$500 Supermarket Voucher	01/11/21 - 31/01/22
W1A80A - HP Color LaserJet MFP M479fdw Printer	LaserJet	\$500 Supermarket Voucher	01/11/21 - 31/01/22

2. This Promotion is only available to a Participant. Claims must be submitted by the Participant. The Promoter reserves the right to verify the validity of each claim, including whether the claimant qualifies as a Participant. The Promoter reserves the right to disqualify any Participant or person tampering with, or conspiring with another person to tamper with, the claim process or any Participant who does not meet the eligibility requirements or does not comply with these Terms.
3. A Participant may make Reward claims during the Promotional Period and up to the Final Claims Date for all Eligible Products purchased by that Participant during the Promotional Period. HP may conduct audit calls to Participants in order to verify that the Eligible Product was purchased during the Promotional Period and has not been returned. If an Eligible Product is returned the Promoter reserves the right to take back any Rewards provided as part of the claim.
4. To enter the Promotion and make a Reward claim, the following steps must be completed:
 - a. during the Promotional Period, the Participant must purchase Eligible Products in Hong Kong SAR from an authorised Participating Partner and be the End User of those Eligible Products;
 - b. the Participant must fully and correctly lodge a claim within 31 days of purchase date at www.hp.com.hk/REG by the Final Claims Date, and
 - i. provide the following correct details in the online Promotion entry form: end user (customer) first name, end user (customer) last name, Eligible Product Part Number, Eligible Product Serial Number, and submit a copy of the corresponding tax invoice for the sales of Eligible Products (hand written tax invoices and delivery dockets will not be accepted as proof of purchase), and a photo of the serial number barcode from the printer itself by the Final Claims Date; and
 - ii. upload the supporting tax invoice to the Promotion website at www.hp.com.hk/REG as a PDF, JPG or other supported file type using the document upload facility that will be provided at the website;

The corresponding tax invoice submitted must contain the following:

- i. end user (customer) name
- ii. end user (customer) contact number
- iii. Participating Partner company name
- iv. sale purchase date
- v. sale purchase price
- vi. list of eligible products sold
- vii. invoice number

Any claim submitted without the required proof of purchase documentation as listed above will be rejected. All documentation must be submitted by the Final Claims Date. Any documentation received after this date will not be validated and the corresponding claims declined.

If the reward claim meets the Promotion Terms the Participant will receive a claim approval email to the email address that was nominated in Clause 4 (b) by the Participant.

5. This Promotion is not valid in conjunction with any other offer or promotional product bundle/offer, special or bid pricing offered by HP directly.
6. Claims will be deemed invalid if the same tax invoice number is used on more than one claim.
7. The Promoter's decision on all matters pertaining to this Promotion is final and binding and no correspondence will be entered into except as otherwise stated in these terms and conditions. To the extent permitted by law, no correspondence will be entered into



after three (3) weeks from the Final Claims Date. Proof of sale required as part of the claim validation process must be sent and received by the Final Claims Date. To the extent permitted by law, the Promoter reserves the right to change, amend or terminate the Promotion at any stage during the Promotional Period. The Promoter reserves the right to verify the validity of each entry; if an entry is invalid the Promoter reserves the right to decline, or take back, any Rewards provided as part of the Promotion.

8. If the Reward is unavailable, the Promoter, in its discretion, reserves the right to substitute the Reward with a prize to the equal value and/or specification.
9. To the extent permitted by law, the promoter shall not be liable for any fault pertaining to the Reward.
10. Liability for any tax on any prizes provided to Participants pursuant to this Promotion shall be the sole responsibility of the Participant. It is recommended that Participants should contact their own accountant or taxation advisor in this regard.
11. The Promoter will accept no responsibility for late, lost or misdirected claims and correspondence. Further the Promoter shall not be liable for any loss or damage whatsoever which is suffered (including, without limitation, indirect, consequential or economic loss for any personal injury suffered or sustained, as a result of participating in this Promotion, except for any liability which cannot be excluded by law. Further, to the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers, computer equipment, software, technical problems or traffic congestion on the Internet or any website, or any unauthorised intervention, or any combination thereof, including any non-delivery or corruption of entries to the Promoter, injury or damage to Participants' or any other person's computer related to or resulting from participation in or downloading any materials in this Promotion. The use of any automated entry software or any other mechanical or electronic means that allows a Participant to automatically enter repeatedly is prohibited and will render all entries submitted by that Participant invalid. If the Promoter has not entered into any correspondence with that Participant prior to the Closing Date of this Promotion, it is the responsibility of the Participant to contact the Promoter to ensure their claim has been received and/or been verified.
12. Once reward claims have been received and verified, please allow up to thirty (30) business days from claim approval to receive the Reward via Participant details provided in clause 4 (b).
13. The Promoter does not accept any responsibility for misleading or incorrect information provided by a reseller regarding this Promotion.
14. All entries become the property of the Promoter. The Promoter collects personal information in order to conduct the Promotion. Claiming is conditional on providing this information. The Promoter will use the information contained in the Promotion claim form to contact Participants if it has any queries regarding claims, and where to send Rewards. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to its related bodies corporate and agencies assisting with the Promotion, which may be outside the participating country and as required, to regulatory authorities in Hong Kong SAR. If the information requested is not provided, the Participant may not participate in this Promotion. The Promoter's privacy policy can be viewed at <http://www8.hp.com/hk/en/privacy/privacy.html>.

The laws of Hong Kong SAR apply to the Promotion to the exclusion of any other law. Entrants submit to the exclusive jurisdiction of the courts of Hong Kong SAR.

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