



Terms & Conditions

HP Commercial Printer Trade-In Program ("Promotion")

1st November 2021 – 15th May 2022

Terms and Conditions ("Terms")

Instructions on eligibility, how to claim and rewards form part of these Terms for this Promotion. By submitting a claim, Participant is deemed to have accepted these Terms.

1. Definitions:

The "Promotional Period" commences at 09.00AM HKST on 1st November 2021 and ends at 11.59PM HKST on 15th May 2022.

("Final Claims Date") means 11.59PM (HKST) on 14th June 2022.

"Participating Partner" is an authorized HP reseller.

"Eligible Product" means any of the following HP Printers sold by a Participating Partner to an End User:

Part number	Model	Product available until
W1A29A	HP LaserJet Pro MFP M428fdn	15/5/2022
W1A30A	HP LaserJet Pro MFP M428fdw	15/5/2022
W1Y44A	HP Color LaserJet Pro M454dn	15/5/2022
W1Y45A	HP Color LaserJet Pro M454dw	15/5/2022
W1Y43A	HP Color LaserJet Pro M454nw	15/5/2022
W1A80A	HP Color LaserJet Pro MFP M479fdw	15/5/2022
W1A78A	HP Color LaserJet Pro MFP M479fnw	15/5/2022

"Participant" means a resident of and registered business trading in, Hong Kong who purchases an Eligible Product from a Participating Partner in Hong Kong during the Promotional Period and is the End User of the Eligible Product. The Promoter, its related companies, resellers of HP products and any agencies associated with this Promotion, as well as each of these entities' employees and those employees immediate families are ineligible to participate.

"End User" is a Participant who purchases an Eligible Product for his/her or its own personal use from a Participating Partner in Hong Kong and not for resale or re-supply or export.

"Promoter" means HP Inc HK, 2501-06, 12-16 & Pt. 07, CityPlaza One, 1111 King's Road.

"Reward" means, Cash cheque corresponding to the relevant Eligible Product in the Table below which will be delivered to each successful Participant during the "trade-in" machine collection arranged by Promoter. Each customer can register maximum four (4) printers.



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Part number	Model	Amount to be rebate by cash cheque	Product available until
W1A29A	HP LaserJet Pro MFP M428fdn	HKD500.00	15/5/2022
W1A30A	HP LaserJet Pro MFP M428fdw	HKD700.00	15/5/2022
W1Y44A	HP Color LaserJet Pro M454dn	HKD500.00	15/5/2022
W1Y45A	HP Color LaserJet Pro M454dw	HKD500.00	15/5/2022
W1Y43A	HP Color LaserJet Pro M454nw	HKD500.00	15/5/2022
W1A80A	HP Color LaserJet Pro MFP M479fdw	HKD1,000.00	15/5/2022
W1A78A	HP Color LaserJet Pro MFP M479fnw	HKD800.00	15/5/2022

2. This Promotion is only available to a Participant. Claims must be submitted by the Participant. The Promoter reserves the right to verify the validity of each claim, including whether the claimant qualifies as a Participant. The Promoter reserves the right to disqualify any Participant or person tampering with, or conspiring with another person to tamper with, the claim process or any Participant who does not meet the eligibility requirements or does not comply with these Terms.
3. A Participant may make Reward claims during the Promotional Period and up to the Final Claims Date for all Eligible Products purchased by that Participant during the Promotional Period. HP may conduct audit calls to Participants in order to verify that the Eligible Product was purchased during the Promotional Period and has not been returned. If an Eligible Product is returned the Promoter reserves the right to take back any Rewards provided as part of the claim.
4. To enter the Promotion and make a Reward claim the following steps must be completed:
 - a. during the Promotional Period, the Participant must purchase Eligible Products in Hong Kong from an authorised Participating Partner and be the End User of those Eligible Products;
 - b. the Participant must fully and correctly lodge a claim at www.hp.com/hk/REG by the Final Claims Date, and
 - i. provide the following correct details in the online Promotion entry form: end user (customer) first name, end user (customer) last name, Eligible Product Part Number, Eligible Product Serial Number, and submit a copy of the corresponding tax invoice for the sales of Eligible Products (hand written tax invoices and delivery dockets will not be accepted as proof of purchase), and a photo of serial number barcode from the printer itself by the Final Claims Date; and
 - ii. upload the supporting tax invoice to the Promotion website at www.hp.com/hk/REG as a PDF, JPG or other supported file type using the document upload facility that will be provided at the website;

The corresponding tax invoice submitted must contain the following:

- i. end user (customer) name
- ii. end user (customer) contact number



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- iii. Participating Partner company name
 - iv. sale purchase date
 - v. sale purchase price
 - vi. list of eligible products sold
 - vii. invoice number
- c. The Participant must make the Trade-In Product(s), together with all relevant attachments, accessories and/or peripherals, available for collection within 5 days of the date on which the Trade-In Request is placed and no later than 5PM on 19th June 2022.

Any claim submitted without the required proof of purchase documentation as listed above will be rejected. All documentation must be submitted by the Final Claims Date. Any documentation received after this date will not be validated and the corresponding claims declined.

If the reward claim meets the Promotion Terms the Participant will receive a claim approval email to the email address that was nominated in Clause 4 (b) by the Participant.

5. All data stored on any Trade-In Product must be deleted before Trade-In Product is returned to HP. Once Trade-In Product is returned to HP, HP will not be liable for the loss of any data or software stored or loaded on any Trade-In Product. You indemnify HP against any third-party claim against HP in connection with HP's possession, handling or destruction of any data stored or loaded onto the Trade-In Product.
6. Collection of Trade-In Product(s): Subject to any provision to the contrary in the HP LaserJet Trade-In Program terms and conditions payment of the Trade-In Rebate is subject to you making the Trade-In Product(s), together with all relevant attachments, accessories and/or peripherals, available for collection within 7 days of the date on which the Trade-In Request is placed. Where there is more than one Trade-In Product all Trade-In Product(s) must be made available for collection at the same time and at the same location unless otherwise instructed by HP. You must ensure that the Trade-In Product(s) are de-installed and appropriately packaged in a box for transport by the time of collection. The collection of the Trade-In Product(s) by or on behalf of HP is final, and no Trade-In Product(s) or any part thereof will be returned to you. Subject to any provision to the contrary in the HP LaserJet Trade-In Program terms and conditions, there will be no charge for collection from the normal service zone which is the area of Hong Kong Island within working hours (9.00am-4.30pm (Monday – Friday)) . The Trade-In Product(s) located outside the normal service zone / working hours will not be eligible for pickup under this program. HP reserves the right to request consolidation of your Trade-In Product(s) to designated shipping points. Subject to the HP LaserJet Trade-In Program terms and conditions, HP reserves the right not to collect and/or not to pay for the collection of the Trade-In Product(s). HP may also, at its discretion, collect other products that are not part of the Trade-In Program for recycling or resale, subject to you disclosing the type and volume of such products at the time the collection is arranged. There will be no Trade-In Rebate for these products, and HP reserves the right to charge a fee for logistics and/or recycling of these products.
7. Title to Trade-In Product(s): Title to the Trade-In Product(s) will pass from you to HP upon collection of the Trade-In Product(s) by or on behalf of HP. Risk of loss of, or damage to, the Trade-In Product(s) will remain with you until such collection. This does not limit your obligation to ensure that any Trade-In Product is appropriately packaged for transport.



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8. Processing of Trade-In Product(s): You will be responsible for completing and lodging the Trade-In Request and for making the Trade-In Product(s) available for collection within the required timeframe.
9. Default: If Trade-In Product(s) are not available for collection within the appropriate timeframe, are not transferred to HP complete or if you otherwise breach this agreement (including any warranty given), you acknowledge that HP may at its option and discretion and without limiting its other rights at law.
10. Accept the Trade In Product(s) in whole or in part (at HP's discretion as to amount), or Reject the Trade-In Product (s).
11. And in either case withhold, or (if a payment has already been made) require the repayment of, (at HP's discretion as to amount) part of the payment to which you otherwise would have been eligible.
12. Warranties: You warrant to HP that:
 - a. When collected, each Trade-In Product will be complete. "Complete" means that the Trade-In Product is as described on the Trade-In Request and will include, at a minimum, all hardware, software and component parts.
 - b. When collected, each Trade-In Product and its contents will be free of restrictions, contamination, encumbrances or on-going payment obligations
 - c. You own the Trade-In Product and use the Trade in Product(s) for your own business and/or personal purposes.
 - d. You will transfer clear title to HP upon collection.
 - e. You are not a rental company, leasing company, brokerage house or agent thereof.
 - f. Each Trade-In Product was originally purchased by you.
 - g. From the original vendor of the product or an authorised reseller of that vendor;
 - h. Not via an auction process;
 - i. As a new or remarketing product with a full manufacturer's warranty of at least 12 months
13. This Promotion is not valid in conjunction with any other offer or promotional product bundle/offer, special or bid pricing offered by HP directly.
14. Claims will be deemed invalid if the same tax invoice number is used on more than one claim.
15. The Promoter's decision on all matters pertaining to this Promotion is final and binding and no correspondence will be entered, except as otherwise stated in these terms and conditions. To the extent permitted by law, no correspondence will be entered after three (3) weeks from the Final Claims Date. Proof of sale required as part of the claim validation process must be sent and received by the Final Claims Date. To the extent permitted by law, the Promoter reserves the right to change, amend or terminate the Promotion at any stage during the Promotional Period. The Promoter reserves the right to verify the validity of each entry and if an entry is invalid the Promoter reserves the right to decline, or take back, any Rewards provided as part of the Promotion.



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16. If the Reward is unavailable, the Promoter, in its discretion, reserves the right to substitute the Reward with a prize to the equal value and/or specification.
17. To the extent permitted by law, the promoter shall not be liable for any fault pertaining to the Reward.
18. Liability for any tax on any prizes provided to Participants pursuant to this Promotion shall be the sole responsibility of the Participant. It is recommended that Participants should contact their own accountant or taxation advisor in this regard.
19. The Promoter will accept no responsibility for late, lost or misdirected claims and correspondence. Further the Promoter shall not be liable for any loss or damage whatsoever which is suffered (including, without limitation, indirect, consequential or economic loss), or for any personal injury suffered or sustained, as a result of participating in this Promotion, except for any liability which cannot be excluded by law. Further, to the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers, computer equipment, software, technical problems or traffic congestion on the Internet or any website, or any unauthorised intervention, or any combination thereof, including any non-delivery or corruption of entries to the Promoter, injury or damage to Participants' or any other person's computer related to or resulting from participation in or downloading any materials in this Promotion. The use of any automated entry software or any other mechanical or electronic means that allows a Participant to automatically enter repeatedly is prohibited and will render all entries submitted by that Participant invalid. If the Promoter has not entered any correspondence with the Participant prior to the Closing Date of this Promotion, it is the responsibility of the Participant to contact the Promotion to ensure their claim has been received and/or been verified.
20. Once reward claims have been received and verified, please allow up to thirty (30) business days from claim approval to receive the Reward via Participant details provided in clause 4 (b).
21. The Promoter does not accept any responsibility for misleading or incorrect information provided by a reseller regarding this Promotion.
22. All entries become the property of the Promoter. The Promoter collects personal information in order to conduct the Promotion. Claiming is conditional on providing this information. The Promoter will use the information contained in the Promotion claim form to contact Participants if it has any queries regarding claims, and where to send Rewards. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to its related bodies corporate and agencies assisting with the Promotion and fulfilment of Reward, which may be outside the participating country and as required, to regulatory authorities in Hong Kong. If the information requested is not provided, the Participant may not participate in this Promotion. The Promoter's privacy policy can be viewed at <http://www8.hp.com/hk/en/privacy/privacy.html>.

The laws of Hong Kong apply to the Promotion to the exclusion of any other law. Entrants submit to the exclusive jurisdiction of the courts of Hong Kong.