



Terms & Conditions

HP OfficeJet warranty promotion for HP+ eligible printers

Promoter UK: HP Inc UK Limited

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Email: bonuswarranty@gps1.hp.com

ATTENTION: BEFORE REGISTERING FOR THE HP ONE YEAR BONUS HP WARRANTY PROMOTION, PLEASE CAREFULLY READ THESE TERMS AND CONDITIONS ("TERMS"). YOUR REGISTRATION FOR THIS PROMOTION INDICATES THAT YOU HAVE READ AND ACCEPT THESE TERMS AND AGREE TO BE LEGALLY BOUND BY THEM. IF YOU DO NOT AGREE TO THESE TERMS, PLEASE DO NOT REGISTER FOR THE PROMOTION.

This promotion begins on 01/04/2021, is valid until terminated by HP and is applicable in countries within the European Economic Area, Switzerland, the United Kingdom and Israel, where HP or its HP authorised partners sell the Eligible HP product(s), as defined below. Notwithstanding previous similar promotions, these Terms supersede and replace any prior versions of the same.

You may review, save or print any part of these Terms. We encourage you to print out a copy of this entire document and refer to it as you benefit from the one-year bonus HP warranty promotion.

1. Object

1.1. This one-year bonus HP warranty is obtained through: (1) registration of your Eligible HP product (as this term is defined below) at www.hp.com/eu/bonuswarranty/ within 60 days of Eligible HP product purchase; and (2) acceptance of these Terms.

1.2. HP offers you an up to 3 years HP Warranty (i.e. commercial warranty) for Eligible HP products consisting of: (1) 1 year standard HP Warranty; (2) 1 extra year if you activate HP+ at setup; and (3) 1 bonus year through registration. If you activate HP+ at setup but do not register for the 1-year bonus HP Warranty or vice-versa (i.e. you register but do not activate HP+), the total HP warranty duration will be 2yrs. If you decide to neither activate HP+ nor register for the 1-year bonus HP Warranty, the HP warranty total duration will be of 1year.

1.3. The HP warranty including extensions are subject to the HP Limited Warranty Statement provided with your Eligible HP product (as this term is defined below). You can also consult HP Limited Warranty Statement [here](#). In case of contradiction between the HP Limited Warranty Statement provided with your Eligible HP product and the one available online in the link above, the one provided with your Eligible HP product will prevail.

1.4. If you are a consumer, the HP Commercial Warranty benefits do not replace or limit any statutory rights provided under consumer protection laws related to nonconforming of goods with the contract of sales. Consequently, HP Commercial Warranty is independent, complementary to and does not affect in any way the said statutory rights. For further information please consult the following link: Consumer Legal Guarantee.

2. Qualifying products



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2.1. To be eligible for this promotion, you must purchase a qualifying product ("Eligible HP product") during the promotional period. The Eligible HP products are listed in Table A.

3. Registration for one-year bonus HP warranty.

3.1. Registration for this one-year bonus HP warranty promotion must be submitted no later than 60 days after the date of purchase of the corresponding Eligible HP product.

3.2. Registration must be submitted by end user only (i.e. customers purchasing products for their own use).

3.3. Registrations are limited to a maximum of 50 Eligible HP products per each single end user.

3.4. After valid registration you will receive an email confirming the 1-year bonus HP warranty.

4. Register for the one-year bonus HP warranty promotion

4.1. You can register for this promotion at: www.hp.com/eu/bonuswarranty/. You must provide HP with all the mandatory information requested at the above registration website.

4.2. You will also be required to submit to HP the serial number of the newly purchased Eligible HP product, and personal details such as name, address, postcode and email. In addition, a copy of a dated sales or delivery receipt showing the date of purchase, name of the authorised HP reseller or retailer and product description ("Proof of Purchase") of the new Eligible HP product must be uploaded at time of registration at: www.hp.com/eu/bonuswarranty/. Failure to provide the above correct information will result in our inability to provide you with the one-year bonus HP warranty.

5. Exclusion of combination with other HP Care Pack Services

If you have already purchased a separate HP Care Pack and registered it, you are not able to participate in this promotion. When you have registered in this promotion, you will not be able to purchase HP Care Pack Services for the registered product. Therefore, please do not register for this promotion if you would like to benefit from alternative HP Care-Pack services.

6. Personal data

HP's Privacy Statement at <http://www8.hp.com/uk/en/privacy/privacy.html> governs the collection and use of any personal data.

7. General

7.1. Any failure to comply with these Terms will invalidate any warranty claim contemplated by these Terms and these Terms will automatically terminate.

7.2. HP may withdraw this promotion and/or change its terms at any time, without notice



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8. Online Dispute Resolution (ODR)

If you have a problem which is not resolved by us, you may access the Online Dispute Resolution (ODR) Platform at <http://ec.europa.eu/odr>. The ODR platform is a web-based platform that is specifically designed to help consumers who have bought goods or services online and subsequently have a problem with that online purchase. It allows consumers to submit their contractual dispute and conduct the Alternative Dispute Resolution (ADR) procedure online. The ODR platform transmits disputes only to ADR bodies who are included in the national lists of ADR bodies that comply with the binding quality requirements established by the ADR Directive.

Table A:

Code	Qualifying HP Products
228F8B	HP OfficeJet 8012e All-in-One
228G0B	HP OfficeJet 8014e All-in-One
228F9B	HP OfficeJet 8015e All-in-One
229W7B	HP OfficeJet Pro 8022e All-in-One
229W8B	HP OfficeJet Pro 8024e All-in-One
229W9B	HP OfficeJet Pro 8025e All-in-One
257G4B	HP OfficeJet Pro 9010e All-in-One
22A55B	HP OfficeJet Pro 9012e All-in-One
22A56B	HP OfficeJet Pro 9014e All-in-One
22A57B	HP OfficeJet Pro 9015e All-in-One
226Y0B	HP OfficeJet Pro 9022e All-in-One
226Y1B	HP OfficeJet Pro 9025e All-in-One

Terms and conditions updated on March 2021.