



## TERMS AND CONDITIONS

### Poly Phone Cashback ('Promotion')

By participating in the Promotion, Participants agree to be bound by these terms and conditions. Any information or instructions published by the Promoter about the Promotion at [www.hp.com/go/PolyPhoneCashback](http://www.hp.com/go/PolyPhoneCashback) form part of these terms and conditions ('Terms and Conditions').

#### A. Promoter

1. HP Canada Co., 5150 Spectrum Way, Floor 6, L4W 5G2 Mississauga, Canada (the 'Promoter' or 'HP').

#### B. Description of the Promotion

1. End-user customers who purchase a new HP Product detailed in Annex 1 (the 'HP Qualifying Product') from either HP or an HP Authorized Reseller or Retailer in Canada within the Promotional Period will be eligible to receive a cashback (exclusively paid by way of check) by redemption (the 'Cashback').
2. The Promotion is valid in respect of HP Qualifying Products listed in Annex 1 during the product validity timeframe set out in Annex 1 and purchased within the Promotional Period within 90 days after purchase until 2024-07-31, subject to meeting the Terms and Conditions set out hereby.
3. The Promotion requires a minimum of five (5) HP Qualifying Products per claim. A maximum total of two hundred (200) HP Qualifying Products per end-user customer can be claimed during the Promotional Period.
4. Participants may acquire HP Qualifying Products under this Promotion as either a one-time payment purchase or as a monthly recurring payment under a Lease Agreement or Service Contract. For HP Qualifying Products acquired under a Lease Agreement or Service Contract, the Participant must sign a twenty-four (24) month or longer, non-cancellable service contract or leasing agreement from the HP Authorized Reseller or Retailer covering the HP Qualifying Products.

#### C. Eligibility

1. The person or company submitting the Claim under this Promotion is in the following referred as 'Participant'.
2. To be eligible to participate in the Promotion, Participant must meet the following eligibility requirements ('Eligibility Requirements'):
  - a. Be aged 18 or over;
  - b. End-user customers (i.e. Customers purchasing products for their own use stated in Proof of Purchase);
  - c. Have purchased HP Qualifying Product in Canada or Canada;
  - d. Have purchased an HP Qualifying Product as described below during Promotional Period;
  - e. Have all information to submit the claim as detailed in Claim registration section;
  - f. Have access to internet in order to submit the claim;
  - g. Meet any additional Specific Promotion Requirements set out in these Terms and Conditions to be eligible to receive the cash under this Promotion.

3. This Promotion is not open to HP employees, their agents, wholesalers, resellers, retail staff, retailers, participating



stockist or anyone connected with this Promotion.

4. HP may not offer, give or promise to give, directly or indirectly, an employee of

1. U.S. federal government or U.S. state/local government. Government customers are legally identified Federal, State, or Local government organizations within the US; or
2. Public higher education institutions, or library, schools (K-12), both public and private, within the U.S

unless the offer is in accordance with the federal, state, or local law or any code of conduct or internal rules or by-laws that govern the activities of the recipient. Distributed checks will be in the name of the institution only, in the event a government or education customer is claiming on its own behalf.

5. This Promotion may not be combined with any other promotional offers or special pricing offered on the HP Qualifying Product.

#### D. Claim

1. The relevant Cashback value per HP Qualifying Product shall be as set out in Annex 1 at the date of purchase of the HP Qualifying Product.

2. The following products will not qualify as HP Qualifying Products:

- a. Demonstration, remarketing or used products do not qualify as HP Qualifying Products for this Promotion.
- b. HP Qualifying Product purchased to be resold or rented to a third party.

3. Claims must be submitted by the end-user customer (i.e. customers purchasing products for their own use stated in Proof of Purchase) only, and must not be submitted through agents, retailers, resellers, third parties or in bulk.

4. Registration for the promotion must be done online and within 90 calendar days of purchasing an HP Qualifying Product ('Submission Period'). The earliest date on any Proof of Purchase documentation shall be considered as the date of purchase. For the avoidance of doubt, the date of purchase counts as day 1. Late submissions will not be eligible for this Promotion.

5. If an HP Product is returned (thus revoking the sales contract) no claim may be made for reimbursement. In case the refund value has already been paid, it must be fully paid back to Promoter.

#### E. Claim registration

1. After purchasing an HP Qualifying Product, Participants must complete and submit the mandatory information on the online claim form during the Submission Period:

- a. Product name of the HP Qualifying Product;
- b. Electronic proof of purchase, via scan or e-mail attachment ('Proof of Purchase') using one of the two options listed below ;
  - i. Option 1—seller's invoice for the HP Qualifying Products purchased from HP or HP Authorized Reseller or Retailer dated within the Promotion Period. This option may only be used for Eligible Products which are acquired as a one-time, upfront payment purchase. Claims under this option must be submitted within 90 days of the invoice date.
  - ii. Option 2—Lease Agreement or Service Contract from HP or HP Authorized Reseller or Retailer with an execution date within the Promotion Period AND seller's invoice for HP Qualifying Products acquired from



Reseller. This option must be used for Eligible Products which are acquired as a monthly recurring payment, but may also be used for one-time payment purchases. Claims under this option must be submitted within 90 days of the agreement or contract execution date.

- c. Electronic file providing a complete listing of the device MAC addresses for the HP Qualifying Products submitted on the claim;
  - d. Customer data
  - e. Any information required for end-user customer's company to determine in which account the check must be deposited (optional).
2. The Proof of Purchase must clearly show the model of the HP Qualifying Product, name and address of the purchaser, name of the seller and invoice date. Proof of order or dispatch note will not be accepted. HP reserves the right to request from the Participant further evidence of purchase and/or ownership (e.g. Photo of the serial number label, barcodes...).
  3. Once the claim form and supporting documents have been received, HP will send a confirmation of receipt by email from [salesincentive@hp.com](mailto:salesincentive@hp.com). The email will confirm whether or not the claim has been successful. HP will endeavor to do this within seven calendar days. It is the participants responsibility to contact the promotions team, if email confirmation has not been received within this time frame.
  4. For claim status lookup, please check the URL available with the claim validation email. For questions regarding the Promotion or the status of your claim, please email: [salesincentive@hp.com](mailto:salesincentive@hp.com)
  5. Participants providing an incomplete claim form will be notified via email and offered the opportunity to provide the required items within seven calendar days. If the participant still fails to comply with the terms and conditions, the claim will be refused. HP will not be liable for any delay in responding outside of the seven-day timeframe.
  6. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to generate or require further verification as to proof of purchase/ownership (e.g. Photo of the serial number label, barcodes, as well as the identity, age, and other relevant details of a Participant). This process may involve the Promoter sharing information with third parties.
  7. The Promoter reserves the right to disqualify incomplete, fraudulent altered or illegible Claims which do not comply with these Terms and Conditions.
  8. If the Participant fails to comply with these Terms and Conditions, the request will be rejected.

## F. Payment

1. HP endeavors to process valid payment claims in 45 calendar days from receiving the completed request from the Participant and final validation and invoice check or as soon as possible thereafter. HP will not be liable where claims are processed outside this timeframe.
  2. The Cashback will be paid by check to the individual or company stated as the purchaser in the Proof of Purchase submitted to register the claim.
  3. Participants will be solely responsible for any and all applicable taxes imposed by local tax legislation and any other relevant costs or expenses which are not stated in the Terms and Conditions.
  4. The payment will only be made upon HP's satisfaction that the Participant has fully complied with these terms and conditions and the associated instructions.
5. Paying Entity:



HP International Sarl  
150 Route du Nant d'Avril  
1217 Meyrin 2  
Geneva  
Switzerland

#### G. Personal Data

1. Participants will only need to disclose personal data required for the Promotion. By disclosing this data, the Participants agree that the data will be processed within the context of the Promotion.
2. HP and its assignees will only process the personal data in accordance with local law and use it only for the payment of the Promotion. The data will be deleted after expiration of the legal retention period.
3. Only with your explicit permission HP may contact you by email with information about products, services, and/or support. This may include new product information, special offers or possibly an invitation to participate in market research.
4. HP recognizes that privacy is a fundamental human right and further recognizes the importance of privacy, security and data protection to our customers and partners worldwide.
5. For information regarding HP's privacy policies and practices, please visit our Personal Data Rights Notice and Privacy Statement at <https://www8.hp.com/us/en/privacy/ww-privacy.html>. To exercise your rights of access, rectification, opposition or deletion, please use the 'Privacy Feedback Form' available at <https://www8.hp.com/ca/en/privacy/privacy-central.html>.

#### H. General

1. The Cashback will not be granted to a Participant who: a) has not purchased an HP Qualifying Product within the Promotional Period; and/or b) has not completed the claim form correctly; and/or c) has not supplied Proof of Purchase; and/or d) has not submitted their claim within the Submission Period; and/or e) failed in any way to comply with these Terms and Conditions as determined in HP's sole discretion.
2. HP reserves the right to audit all claims to ensure that the terms and conditions of the promotion have been met and to request additional information regarding any and all claims and supporting documents. Participants who have been convicted of fraud or misuse of the promotion will be excluded. HP reserves the right to take legal action.
3. If the Participant has received any money from HP under this Promotion due to (a) the Participant's own false or incorrect information or (b) incorrectly made payments by HP, the Participant must repay the over received money to HP within 28 days of a written notification from HP, and the Participant shall hold HP harmless and indemnify HP from any liability, claims, damages and tax liabilities arising in such circumstances.
4. All documentation submitted for this promotion becomes property of HP and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and future HP promotions and may result in the submitter being subject to prosecution.
5. The Participant agrees to hold HP free from the responsibility of any liability, claims, damages and tax liabilities that might arise in such circumstances.
6. To the extent allowed by applicable law, the Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost,



misrouted, or damaged transmissions or claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; (e) any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the Participant from or otherwise obstructs him/her in participating in the Promotion; (f) any printing or typographical errors in any materials associated with the Promotion; or (g) any loss, damage or injury of any nature howsoever caused to Participants pursuant to this Promotion. However, nothing in these Terms and Conditions shall act so as to exclude or restrict HP's liability for death or personal injury of Participants proven to be caused by HP's negligence.

7. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.
8. HP reserves the right to amend the Terms and Conditions at any time without notice.
9. HP may cancel this Promotion or withdraw this promotion at any time without prior notice.
10. The decisions of HP in respect of any and all aspects of this Promotion will be final and binding.
11. This Promotion is subject to the laws of the Promoter's country. In case of dispute, the courts of the site of the Promoter will have jurisdiction.

THESE TERMS AND CONDITIONS ARE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH DELAWARE LAW, AND NO CONFLICT OF LAWS PROVISIONS OF ANY JURISDICTION WILL APPLY TO THESE TERMS AND CONDITIONS. BY ACCEPTING THE TERMS AND CONDITIONS, YOU AGREE THAT ANY ACTION AT LAW OR IN EQUITY ARISING OUT OF OR RELATING TO THESE TERMS AND CONDITIONS WILL BE FILED ONLY IN STATE OR FEDERAL COURT LOCATED IN DELAWARE AND YOU HEREBY IRREVOCABLY AND UNCONDITIONALLY CONSENT AND SUBMIT TO THE EXCLUSIVE JURISDICTION OF SUCH COURTS OVER ANY SUIT, ACTION OR PROCEEDING ARISING OUT OF THESE TERMS AND CONDITIONS.

#### ANNEX 1: HP QUALIFYING PRODUCTS.

Please visit [www.hp.com/go/PolyPhoneCashback](http://www.hp.com/go/PolyPhoneCashback) for a list of HP Qualifying Products.

Code	Qualifying Poly Products	Rebate (CAD)	Product available until
POLY EDGE E SERIES			
89B49AA	POLY EDGE E100 IP PHONE WITH NA PSU	CA\$5.00	2024-04-30
82M86AA	POLY EDGE E100 IP PHONE	CA\$5.00	2024-04-30
89B50AA	POLY EDGE E220 IP PHONE WITH NA PSU	CA\$10.00	2024-04-30
82M87AA	POLY EDGE E220 IP PHONE	CA\$10.00	2024-04-30



89B51AA	POLY EDGE E300 IP PHONE WITH NA PSU	CA\$15.00	2024-07-31
82M92AA	POLY EDGE E300 IP PHONE	CA\$15.00	2024-07-31
89B52AA	POLY EDGE E320 IP PHONE WITH NA PSU	CA\$15.00	2024-07-31
82M88AA	POLY EDGE E320 IP PHONE	CA\$15.00	2024-07-31
89B53AA	POLY EDGE E350 IP PHONE WITH NA PSU	CA\$20.00	2024-07-31
82M89AA	POLY EDGE E350 IP PHONE	CA\$20.00	2024-07-31
89B54AA	POLY EDGE E400 IP PHONE WITH NA PSU	CA\$25.00	2024-07-31
82M93AA	POLY EDGE E400 IP PHONE	CA\$25.00	2024-07-31
82M90AA	POLY EDGE E450 IP PHONE WITH NA PSU	CA\$30.00	2024-07-31
89B55AA	POLY EDGE E450 IP PHONE	CA\$30.00	2024-07-31
89B56AA	POLY EDGE E500 IP PHONE WITH NA PSU	CA\$50.00	2024-07-31
82M94AA	POLY EDGE E500 IP PHONE	CA\$50.00	2024-07-31
89B57AA	POLY EDGE E550 IP PHONE WITH NA PSU	CA\$50.00	2024-07-31
82M91AA	POLY EDGE E550 IP PHONE	CA\$50.00	2024-07-31
POLY VVX SERIES			
89B62AA	POLY VVX 250 4-line desktop phone	CA\$10.00	2024-04-30
89B66AA	POLY VVX 250 4-line Desktop Business IP Phone with dual 10/100/1000 Ethernet ports, Bundled with NA PSU	CA\$10.00	2024-04-30



89B68AA	POLY VVX 350 6-line desktop phone	CA\$15.00	2024-04-30
89B69AA	POLY VVX 350 6-line Desktop Business IP Phone with dual 10/100/1000 Ethernet ports, Bundled with NA PSU	CA\$15.00	2024-04-30
8B1L7AA	POLY VVX 450 12-line desktop phone	CA\$25.00	2024-04-30
89B76AA	POLY VVX 450 12-line Desktop Business IP Phone with dual 10/100/1000 Ethernet ports, Bundled with NA PSU	CA\$25.00	2024-04-30
POLY CCX SERIES			
84827AA	POLY CCX 350 MEDIA PHONE,TEAMS,POE	CA\$20.00	2024-07-31
84C14AA	POLY CCX 400 Business Media Phone. Open SIP. Ships with NA power supply	CA\$20.00	2024-07-31
848Z8AA	POLY CCX 400 Business Media Phone. Microsoft Teams/SFB. PoE. Ships without power supply	CA\$20.00	2024-07-31
849A1AA	POLY CCX 400 Business Media Phone. Open SIP. PoE. Ships without power supply	CA\$20.00	2024-07-31
84C15AA	POLY CCX 500 Business Media Phone. Open SIP. Ships with NA power supply	CA\$35.00	2024-04-30
82Z76AA	POLY CCX 500 Business Media Phone. Microsoft Teams/SFB. PoE only. Ships without power supply	CA\$35.00	2024-04-30
82Z78AA	POLY CCX 500 Business Media Phone. Open SIP. PoE. Ships without power supply	CA\$35.00	2024-04-30
84C16AA	POLY CCX 505 Business Media Phone. Open SIP. Ships with NA power supply	CA\$35.00	2024-07-31
82Z79AA	POLY CCX 505 Business Media Phone. Microsoft Teams. PoE only. Ships without power supply	CA\$35.00	2024-07-31



82Z82AA	POLY CCX 505 Business Media Phone. Open SIP. PoE. Ships without power supply	CA\$35.00	2024-07-31
84C17AA	POLY CCX 600 Business Media Phone. Open SIP. Ships with NA power supply	CA\$50.00	2024-07-31
82Z84AA	POLY CCX 600 Business Media Phone. Microsoft Teams/SFB. PoE only. Ships without power supply	CA\$50.00	2024-07-31
82Z85AA	POLY CCX 600 Business Media Phone. Open SIP. PoE. Ships without power supply	CA\$50.00	2024-07-31
84C18AA	POLY CCX 700 Business Media Phone. Open SIP. Ships with NA power supply	CA\$60.00	2024-04-30
82Z83AA	POLY CCX 700 Business Media Phone. Open SIP. PoE. Ships without power supply	CA\$60.00	2024-04-30
POLY ROVE SERIES			
8F3E4AA	POLY ROVE 20 DECT IP PHONE HANDSET,NA	CA\$5.00	2024-07-31
8F3E1AA	POLY Rove 20 +B1 SINGLE CELL DECT BASE STATION,NA	CA\$15.00	2024-07-31
84H76AA	POLY Rove 30 DECT IP PHONE HANDSET, NA	CA\$10.00	2024-07-31
84H81AA	POLY Rove 30 + B2 Single/Dual Cell DECT Base Station Kit - NA	CA\$50.00	2024-07-31
84H77AA	POLY Rove 40 DECT IP PHONE HANDSET, NA	CA\$15.00	2024-07-31
POLY TRIO CONFERENCE PHONE SERIES			
849A0AA	Poly Trio 8300	CA\$50.00	2024-07-31
849B4AA	Poly Trio C60 OpenSIP	CA\$75.00	2024-07-31