By participating in the Promotion Participants agree to be bound by these terms and conditions. Any information or instructions published by the Promoter about the Promotion are available at www.hp.com/us/3DTradeIn form part of these terms and conditions (the 'Terms and Conditions').

A. Promoter

The Promoter is HP 3D Print with address at (the 'Promoter' or 'HP').
HP Inc., 1501 Page Mill Rd., 94304-1126, Palo Alto, United States of America

B. Description of the Promotion

1. Within this Promotion HP pays an appropriate Trade-In Value (the 'Trade-In Value') for second-hand products that are returned (the 'Trade-In Product(s)') against the purchase of a new HP Product detailed in Annex 1 (the 'HP Qualifying Product') from either HP or an HP Authorized Reseller or Retailer within the Promotional Period.
2. The Promotion is valid in respect of HP Qualifying Products listed in Annex 1 and purchased within the 'Promotional Period' until April 30th, 2024, subject to meeting the Terms and Conditions set hereby. This promotion will follow Eastern Time. The promotion period will start promptly at 12:01 a.m. and end promptly at midnight during the defined promotion period.
3. Only one (1) claim can be made for each HP Qualifying Product purchased.
4. This is a one-for-one trade-in promotion, meaning for each eligible HP Qualifying Product purchased, one (1) qualifying Trade-In Product must be traded in.

C. Eligibility

5. "Only HP 3D Printing Engineering Design Specialists acting on behalf of an end-user customer are allowed to participate in this Promotion (the 'Participant' or 'Reseller').
6. The person or company entitled to receive the Trade-In Value is in the following referred as 'Rebate Designee'.
7. The Trade-In Value is transferred to the Rebate Designee as specified in Claim registration section.
8. To be eligible to participate in the Promotion, Participant must meet the following eligibility requirements ('Eligibility Requirements'):
    a. Be aged 18 or over
    b. Reseller acting on behalf of an end-user
    c. Have sold or leased a minimum of one (1) HP Qualifying Product to end-user during Promotional Period
    d. Have sold or leased HP Qualifying Product(s) in the US
    e. Return Trade-In Product(s) within the boundaries of US
    f. Have all information to submit Trade-In claim as detailed in Claim registration section
    g. Have access to internet by use of www.hp.com/us/3DTradeIn in order to submit the Trade-In claim
    h. Meet any additional Specific Promotion Requirements set out in these Terms and Conditions to be eligible to receive the cash under this Promotion.

    This Promotion is not open to HP employees, their agents, wholesalers, resellers, retail staff, retailers or anyone connected with this Promotion.
9. HP may not offer, give or promise to give, directly or indirectly, an employee of

    a. US federal government or U.S. state/local government. Government customers are legally identified Federal, State, or Local government organizations within the US; or
    b. Public higher education institutions, or library, schools (K-12), both public and private, within the US

    Unless the offer is in accordance with the federal, state, or local law or any code of conduct or internal rules or by-laws that govern the activities of the recipient. Distributed checks will be in the name of the institution only, in the event a Government or Education customer is claiming on their own behalf.
10. This Promotion may not be combined with any other promotional offers offered on the HP Qualifying Product during the same period.
11. Cannot be used for stocking – end use must be identified.

D. HP Qualifying Product(s)

12. HP Qualifying Products and the relevant Trade-In Value per HP Qualifying Product shall be as set out in Annex 1 at the date of purchase of the HP Qualifying Product.
13. The following products will not qualify as HP Qualifying Products:
    a. Demonstration, remarketing or used products do not qualify as HP Qualifying Products for this Promotion.
    b. Products purchased through a loan, hire purchase or credit agreement arranged through the authorized Reseller or Retailer are excluded from this Promotion.
    c. HP Qualifying Product purchased to be resold or rented to a third party.
14. The Program is valid for HP Qualifying Products purchased in the US. Products purchased outside the US are not authorized for participation. Only mainland applications are valid.
15. If an HP Qualifying Product is returned (thus revoking the sales contract) no claim may be made for Reimbursement. In case the refund value has already been paid, it must be fully paid back to Promoter.
16. The Promotion applies also for Leased Products for new lease agreements entered into between an authorized HP reseller and an end user if the following conditions are met:
    a. The new lease agreement must have a minimum one-(1) year term.
    b. The sales invoice submitted with the claim must list the leasing services of the item being sold (eg. Lease of an HP LaserJet XXX applicable (date) through (date)) and a copy of the lease must be attached to the sales agreement. If the lease agreement cannot be supplied, an invoice that references the serial numbers of the HP Qualifying Product must be submitted.

E. Claim registration

17. Participants must complete and submit the mandatory information on the online claim form during the Submission Period:
    a. Product number and serial number of the HP Qualifying Product
    b. Electronic proof of purchase in the form of the seller's invoice, via scan or e-mail attachment (the 'Proof of Purchase')
    c. Transfer of Ownership documentation for Trade-In Product(s) to return (from end-user to Reseller)
    d. Personal data. The Reseller must inform the affected Rebate Designee that Personal Data required for the Promotion will be provided to HP and its assignees to process the HP Trade-In.
18. The Proof of Purchase must clearly show the model and serial number of the HP Qualifying Product, name and address of the Participant, name and address of the HP Reseller or financing company, invoice date and purchase price. Proof of order, dispatch note, or handwritten invoices will not be accepted. HP reserves the right to request from the Participant further evidence of purchase and/or ownership (e.g. Photo of the serial number label, barcodes, etc.). This process may involve the Promoter sharing information with third parties.
19. Registration for the promotion must be done online and within thirty(30) calendar days and no later than Midnight ET on May 30th, 2024 whichever occurs sooner, of purchasing a HP Qualifying Product (the 'Submission Period'). The date of the invoice shall be considered as the date of purchase. For the avoidance of doubt, the date of purchase counts as day one (1). Late submissions will not be eligible for this Promotion.
20. Claims must be submitted by authorized HP Resellers on behalf of their qualifying end-user customer only and must not be submitted through the end-user.

21. The Reseller must pass the full trade-in value to the end-user customer at the time of purchase of the new HP Qualifying Produc must be clearly indicated on the invoice that the credit has been given up front to the customer as part of the purchase price. HP be auditing claims to ensure authenticity. Claims that do not comply with the aforementioned may be rejected.
22. HP will not compensate Resellers for discounts that exceed the promotion Trade-In Values.
23. Participation in the Promotion indicates that end-user agrees that its reseller, and not HP, is solely responsible for any negotiate sums exceeding HP's authorized trade-in values. The Reseller will not receive the Trade-In Value until the Trade-In Product(s) has been received and verified. The Reseller is responsible to ensure the Trade-in Product(s) is returned within the return period to H Reseller may not substitute other Trade-in Product(s) or submit Trade-in Product(s) not owned by end-user.
24. Once the claim form and supporting documents have been validated, HP will send a claim number, shipping label and instructions the next steps by email. The claim number must be referenced on all questions relating to this Promotion. HP will endeavor to perform these task within seven (7) calendar days. It is the Participant's responsibility to contact the promotions team if email confirmation has not been received within this time frame.
25. For claim status lookup, please check the URL available with the claim validation email. For questions regarding the Promotion or status of your claim, please email ams.promotions@hp.com.
26. Participants providing an incomplete claim form will be notified via email and offered the opportunity to provide the required ite

within seven (7) calendar days. If the participant still fails to comply with the terms and conditions, the claim will be refused. HP w not be liable for any delay in responding outside of the seven-day timeframe.

27. The Promoter reserves the right to disqualify incomplete, fraudulent altered or illegible Claims which do not comply with these Terms and Conditions.
28. If the Participant fails to comply with these Terms and Conditions, the request will be rejected.

F. Trade-In Product(s)

29. The Trade-Ins Product(s) must be of the same category type as the HP Qualifying Product purchased.
30. The Trade-In Values as indicated by HP only apply for Trade-In Product(s) by any brand that are ready for operation. Printers being traded in must be capable of printing a test page. The Trade-In Product(s) must be returned complete and in working condition.
31. The Reseller must provide transfer of ownership documentation for the Trade-In Product(s) to return (from end user to Reseller).

G. Logistics

32. All Trade-In Products must also be located and returned to HP within the US. HP will only pick-up Trade-In Product(s) within the respective national boundaries. The pickup service is available only for the continental US.
33. On the agreed date, HP will dispatch a carrier to the address stated by the participant during claim registration. If it is not possible for the HP carrier to come on the agreed date, the carrier will contact the Participant to agree a new date. If the Trade-In product(s) are not ready for pick-up on the agreed date and the HP carrier must return on another day, the Participant will be charged the incurred additional cost.
34. The period between acceptance of offer and actual collection of the Trade-In Product(s) must not exceed 30 days and no later than Midnight ET on June 30th, 2024, whichever is sooner (the 'Return Period').
35. The Participant is responsible for the de-installation of the Trade-in Product(s) to be collected and must properly prepare the Trade-in Product(s) for shipment. The collection must be carried out from the entrance door/shipping dock on the ground floor.
36. To avoid damages and/or delays during transportation and processing of the Trade-in Product(s), the following instructions must be adhered:
    a. The Trade-in Product(s) must be packed in sturdy cardboard boxes suitable for shipping if the weight is 165 lbs, or less. Trade-In Product(s) to be collected exceeding the weight of 165 lbs need to be packed on pallets and may be secured to the pallet with shrink wrap.
    b. If consumables are included with any Trade-in Products, they must be removed from printer(s). This container may then be packed in the same box as the Trade-in Products.
    c. The trade-in reference number and the shipping label provided by HP must be securely attached to the outside of the box or the printer itself and should always remain easily accessible. Trade-in Product(s) received without the shipping label attached may not be processed.
    d. The collection must be carried out from the entrance door/shipping dock on the ground floor. Any additional pickup instructions must be communicated to HP during the Web Entry.

    HP is not responsible for paying for proper packaging of the Trade-in Product(s).
37. The cost for shipping, recycling - if applicable, and all other associated costs such as taxes, customs duty or fees of any conforming Trade-in Product(s) that are returned in accordance with these Terms and Conditions will be borne by HP.
38. HP reserves the right to charge the Participant for any transportation costs incurring in connection with the delivery of any non-conforming products under this Promotion or for Participant's failure to comply with the Terms and Conditions.
39. Trade-In Products defined in the web registration must be handed over to HP to qualify. Ownership and risk of loss of the Trade-In Product will be transferred to HP upon handover of the product to the carrier. The delivery of the Trade-In Product to HP's designated carrier shall be final and effective to transfer title of such product to HP or HP's designated service provider free and clear of all liens and encumbrances.

40. After collection by HP, no Trade-In Product (including accessories) can be returned to the Participant. All accepted Trade-In Produ remain the property of HP.
41. The Trade-In Product(s) must match the details provided during the registration. All Trade-in Products are subject to inspection acceptance by HP upon receipt. If the Trade-in Products are not delivered to HP within the Return Period or are not delivered complete and in the stated condition, HP reserves the right to recalculate the Trade-In value or to return or recycle any non-conforming products at Participant's expense.

42. HP warrants environmentally friendly disposal or will arrange the recycling of any Trade-In Products received under this Promot in compliance with applicable laws, in its sole discretion. The Trade-In Product(s) may not remain within the national boundaries i which the Participant took part in the Promotion.
43. HP is not authorized to receive products that are classified as hazardous waste or shipped with a hazardous waste shipp document (e.g. Uniform Hazardous Waste Manifest in the U.S.). This Program is not intended for any Trade-In Product that is o becomes contaminated or suspected of being contaminated with chemicals, biological agents, or other substances that are not integral to the original new equipment or otherwise associated with normal office or household environments. Products that m be contaminated must be decontaminated prior to their delivery to HP.
44. The following items are UNACCEPTABLE and SHALL NOT BE INCLUDED IN SHIPMENTS TO HP:
    a. Loose batteries, lamps, mercury relays or print cartridges.
    b. Chemicals of any type
    c. Any broken CRT glass
45. HP is not responsible for any data that may still reside on Trade-In Product(s). The Participant is responsible for removing all dat including without limitation, any personally identifiable information or protected healthcare information, from all Trade-In Prod before shipping. By sending any product to HP, the Participant agrees to release HP from any claim as to the data stored in such product, or in any media or data storage device included with such product sent to HP, and for the security, integrity, confidentia disclosure or use of any such data. HP will not be responsible for securing, protecting, keeping secret or otherwise managing any form of data or information that is stored on or otherwise contained in any product that the Participant sends to HP or an HP service provider (including any computer hard drive, ROM, CD-ROM, disk or other storage media of any form).
46. The Participant also warrants that (i) it holds legal title to the Trade-In Product(s), free of any liens or security interests; and (ii) it the legal right to transfer the Trade-In Product(s) to HP free of any restrictions or encumbrances, including third-party software which may not be transferred or for which royalties are due. The Participant shall indemnify HP from all claims or losses sustaine by HP as a result of any breach of this warranty.

H. Payment

47. HP endeavors to process valid payment claims in six (6) to eight (8) weeks from receiving the Trade-In Product(s) at the HP Recycling facility or as soon as possible thereafter. HP will not be liable where claims are processed outside this timeframe. If payment has not been received after eight (8) weeks of shipment, please email ams.promotions@hp.com.
48. HP reserves the right to delay payment, and/or review all claims that require investigation due to suspicious activity.
49. The Trade-In Value will be paid to the Participant by way of check to individual or company name stated as the seller in the Proof of Purchase submitted upon registration of the claim. The details provided must match with the seller's address on the end-user invoice provided during registration.
50. Participants will be solely responsible for any and all applicable taxes imposed by local tax legislation and any other relevant costs or expenses which are not stated in the Terms and Conditions.
51. The Trade-In value payment will only be made upon HP's satisfaction that the Participant has fully complied with these Terms and Conditions and the associated instructions.

I. Personal Data

52. Participants will only need to disclose personal data required for the Promotion. By disclosing this data, the Participants agree that the data will be processed within the context of the Promotion. The Participant must inform the affected end-user customer that personal data required for the Promotion will be provided to HP and its assignees to process the HP Trade-In.
53. HP and its assignees will only process the personal data in accordance with local law and use it only for the payment of the Promotion. The data will be deleted after expiration of the legal retention period.
54. Only with your explicit permission HP may contact you by email with information about products, services, and/or support. This may include new product information, special offers or possibly an invitation to participate in market research.
55. HP recognizes that privacy is a fundamental human right and further recognizes the importance of privacy, security and data protection to our customers and partners worldwide.
56. For information regarding HP's privacy policies and practices, please visit our Personal Data Rights Notice and Privacy Statement at https://www8.hp.com/us/en/privacy/ww-privacy.html. To exercise your rights of access, rectification, opposition or deletion, please use the 'Privacy Feedback Form' available at https://www8.hp.com/us/en/privacy/privacy-central.html

J. General

57. The Trade-In Value will not be granted to a Participant who: a) has not sold a HP Qualifying Product to an end-user within the Promotional Period; and/or b) has not completed the claim form correctly; and/or c) has not supplied copy of invoice to Participant; and/or d) has not submitted their claim within the Submission Period; and/or e) failed in any way to comply with these Terms and Conditions as determined in HPs sole discretion.
58. HP reserves the right to audit all Trade-In requests to ensure that the terms and conditions of the promotion have been met and to request additional information regarding any and all claims and supporting documents.
59. In the event of either false, erroneous claims or overpayments either submitted by the Participant or made by HP then subject to HP serving not less than thirty (30) days prior written notice the Participant shall repay or reimburse any such false, erroneous or overpayments and the Customer shall hold HP harmless and indemnify HP from any liability, claims, damages and tax liabilities arising in such circumstances.
60. All documentation submitted for this promotion becomes property of HP and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and future HP promotions and may result in the submitter being subject to prosecution.
61. The Participant agrees to hold HP free from the responsibility of any liability, claims, damages and tax liabilities that might arise in such circumstances.
62. To the extent allowed by applicable law, HP will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; (e) any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the Participant from or otherwise obstructs him/her in participating in the Promotion; (f) any printing or typographical errors in any materials associated with the Promotion; or (g) any loss, damage or injury of any nature howsoever caused to Participants pursuant to this Promotion. However, nothing in these Terms and Conditions shall act so as to exclude or restrict HP's liability for death or personal injury of Participants proven to be caused by HP's negligence.
63. In the event of typographical errors, technical inaccuracies, or product pricing errors or omissions, HP reserves the right to correct the error within seven (7) calendar days of the trade. If HP corrects the error, HP will provide you with the following options:
    a. to proceed with the transaction based on the corrected information; or
    b. to cancel your transaction, in which case HP will promptly send the trade-in product back (if possible).

64. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond th Promoter's control.
65. HP reserves the right to amend the Terms and Conditions at any time without notice.
66. HP may cancel this Promotion or withdraw this promotion at any time without prior notice.
67. The decisions of HP in respect of any and all aspects of this Promotion will be final and binding.
68. This Promotion is subject to the laws of the Promoter's country. In case of dispute, the courts of the site of the Promoter will ha jurisdiction.

THESE TERMS AND CONDITIONS ARE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH DELAWARE LAW, AND NO CONFLICT OF LAWS PROVISIONS OF ANY JURISDICTION WILL APPLY TO THESE TERMS AND CONDITIONS. BY ACCEPTING THE TERMS AND CONDITIONS, YOU AGR THAT ANY ACTION AT LAW OR IN EQUITY ARISING OUT OF OR RELATING TO THESE TERMS AND CONDITIONS WILL BE FILED ONLY IN STATE C FEDERAL COURT LOCATED IN DELAWARE AND YOU HEREBY IRREVOCABLY AND UNCONDITIONALLY CONSENT AND SUBMIT TO THE EXCLUSI JURISDICTION OF SUCH COURTS OVER ANY SUIT, ACTION OR PROCEEDING ARISING OUT OF THESE TERMS AND CONDITIONS.

ANNEX 1: HP QUALIFYING PRODUCTS

For the US, please visit www.hp.com/us/3DTradeIn for a complete list of HP Qualifying Products.

Code	Qualifying HP Products	max. Trade-In Value*
M0P44B	HP Jet Fusion 4200 3D Printer	US$35,000.00

3FW25B	HP Jet Fusion 5200 3D Printer	US$65,000.00
3FW25B	HP Jet Fusion 5200 3D Printer + 5ZR19A HP Jet Fusion 5210 3D Printer Installation Kit	US$75,000.00
3FW25B	HP Jet Fusion 5200 3D Printer + 5ZR23A HP Jet Fusion 5210 Pro 3D Printer Installation Kit	US$75,000.00
5C4A2A	HP Jet Fusion 5420 3D Printer	US$75,000.00

Return Technology	Manufacturer	Model Name/ Product
Binder jetting	Zcorp	Zprinter 850
Fused filament fabrication	Stratasys	Fortus 900
Laser sintering	3D Systems	ProX 500/ProX 500 Plus
Laser sintering	EOS	EOS P396
Laser sintering	EOS	Integra P400
Laser sintering	EOS	EOSINT P760 / P770
Laser sintering	EOS	EOSINT P800
Material jetting	3D Systems	ProJet 5000
Material jetting	3D Systems	ProJet MJP 5500X
Laser sintering	3D Systems	sPro 140/sPro 140 HS
Laser sintering	3D Systems	sPro 160 HD
Laser sintering	3D Systems	sPro 230/sPro 230 HS
Material jetting	Stratasys	Objet 1000

Material jetting	Stratasys	J750
Material jetting	Stratasys	Objet500 Connex (1, 2, or 3)
Material jetting	Stratasys	Objet350 Connex (1, 2, or 3)
Material jetting	Stratasys	Connex500
Material jetting	Stratasys	Connex350
Vat photopolymerization	3D Systems	ProJet 6000 SD, HD and MP
Vat photopolymerization	3D Systems	ProJet 7000 SD, HD and MP
Vat photopolymerization	3D Systems	ProX 800
Vat photopolymerization	3D Systems	ProX 950
Fused filament fabrication	Stratasys	Fortus 400 Maximus
Material jetting	Stratasys	Eden 500